

Children's homes – Interim inspection

Inspection date	18/10/2016
Unique reference number	SC486398
Type of inspection	Interim
Provision subtype	Children's home
Registered provider	Inspirations Leicestershire Limited company number 07765916
Registered provider address	2 Rosemead Drive, Oadby, Leicester LE2 5SE

Responsible individual	Harjinder Singh
Registered manager	Post vacant
Inspector	Tracy Murty

Inspection date	18/10/2016
Previous inspection judgement	Good
Enforcement action since last inspection	None
This inspection	
The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection	
This home was judged good at the last full inspection. At this interim inspection Ofsted judge that it has improved effectiveness.	
Since the last inspection, the one young person placed at this home has continued to make very positive progress in all areas of his life and has enjoyed a number of new experiences. The home has improved in effectiveness since the last inspection, due to the care and support they continue to provide to the young person. He has completed his formal education and achieved some qualifications. He has now moved on to college and has formed positive peer relationships. His attendance and engagement to date are excellent and he presents as having increased in maturity. He is learning to take more personal responsibility in relation to meeting his personal and healthcare needs. Attendance and engagement with health-related appointments has significantly improved. This is in part due to this young person responding positively to working agreements put in place by the staff team. He responds very well to having incentives in place and has demonstrated, with staff support, his increased willingness to take responsibility for meeting his health needs. The young person knows how to make a complaint, but has not felt the need to do so. This reflects the confidence of the young person in the staff team and managers in listening to him and responding to any issues he may have. There have been no missing from care incidents or notifications made to the regulator in respect of the young person. This reflects the increased maturity of the young person and also of the competence of the staff team in supporting and engaging with him. Placement stability is excellent and has enabled the young person to develop new skills and to grow in confidence. The support from the key worker to this young person was reported by a family member to be 'brilliant'. Staff work closely and very proactively with a number of agencies to support the young person. One involved agency stated how well staff communicate with him weekly. This person commented: 'The staff and managers are excellent at working with my agency. They share information in a very timely manner, attend all meetings and are strong advocates for the young person.'	

The previous registered manager recently left their position, but senior managers were able to put in place robust interim management arrangements. A new manager has now been appointed and come into post. The young person was included in the selection process for the new manager. This reflects the commitment of senior managers to including young people in all aspects of how the home is run. The change of manager has been handled sensitively and well, with the young person not reporting any concerns about the care and support provided.

Records relating to the young person are clear, detailed and regularly reviewed and updated. The young person considers and signs relevant documentation to reflect his inclusion in and understanding of their plans. There is clear evidence of the young person being consulted with in relation to such matters as activity and menu planning, and in how the home is presented and furnished. Communication is seen as a key strength of the home, with both involved agencies and family members spoken with during this inspection reporting high levels of satisfaction.

A small number of shortfalls were identified at the last inspection. Managers considered the use of door alarms and consulted with relevant agencies. A decision was made to remove the alarm system. Managers state that this is not required for the young person at present and that they will consider installing a more efficient system in the future, if it is felt necessary. This shortfall has been fully met at this inspection.

Managers have now ensured that all necessary information is recorded in the children's register, including the legal status. This shortfall has been fully met at this inspection. Since the last inspection, considerable works have been completed to improve the internal presentation of the home. The young person's bedroom has been redecorated and new furnishings put in place. It presents as a welcoming room, with the young person having selected how he wanted it to be decorated and furnished. The young person has also responded very positively to written agreements and incentives and no longer smokes in his bedroom. This is a significant improvement and reflects the positive engagement and increasing maturity of the young person, as well as the tenacity of the staff team in working on this area of concern.

No shortfalls were identified as a result of this inspection.

Information about this children's home

This privately owned children's home is registered to provide care and accommodation for up to two children and young people with emotional and/or behavioural difficulties.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
13/04/2016	Full	Good
23/02/2016	Interim	Declined in effectiveness
30/07/2015	Full	Requires improvement

What the inspection judgements mean

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the 'Inspection of children's homes: framework for inspection'.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people who it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

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Piccadilly Gate
Store Street
Manchester
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