

SC485956

New Horizons (NW) Limited

Monitoring visit

Information about this children's home

The home is registered to accommodate up to two children, irrespective of gender, aged from 10 to 17. The home specialises in the care of children who present with emotional and/or behavioural problems and/or a learning disability. It is operated by a private organisation.

Inspection date: 18 April 2017

This monitoring visit

An interim inspection was carried out on 23 February 2017 and the home was judged to have declined in effectiveness. Widespread failings were found around poor day-to-day care arrangements to ensure young people's safety and well-being. As a result, a compliance notice was issued on 14 March 2017 to address these concerns. An unannounced monitoring visit took place on 18 April 2017 to monitor compliance with the notice.

Positive steps have now been taken to address the safety and welfare of young people. Staff and managers are more aware of their roles and responsibilities in order to protect young people. Staff are consistent in their approach to managing challenging behaviour, they are more vigilant and have increased their supervision of young people, understanding risk and responding effectively to minimise and manage this. As a result, there have not been any concerns around young people being sexually exploited. Improved safeguarding practice means that young people are now sufficiently protected from harm.

Work is ongoing to minimise risks for one young person around their inappropriate behaviour with older males. Better communication between professionals, together with staff consistently following risk management plans, means that no further incidents have taken place. Consequently, this young person is at less risk of significant harm.

Measures have now been taken by leaders and managers to implement more robust monitoring systems. As a result, staff practice and records are reviewed more readily

so that safeguarding concerns are more easily identified and addressed. This helps to promote young people's welfare and keep them safe. Additional work is required to further improve the content of risk assessments. Some progress has been made, but more needs to be done to ensure that they clearly outline all known risks and have strategies in place to manage these.

Ofsted is satisfied that sufficient measures have been taken to address the widespread shortfalls identified at the last interim inspection. There are now signs of improvement in the quality of care being provided to young people and that they are safe. It concluded that the evidence gathered at this visit evidences that the compliance notices under Regulation 12 have been met. No further enforcement action is being taken.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
23/02/2017	Interim	Declined in effectiveness
17/05/2016	Full	Good
16/09/2015	Full	Good

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC485956

Provision sub-type: Children's home

Registered provider: New Horizons (NW) Limited

Registered provider address: Horizons House, 52 Bath Street, Southport,
Merseyside PR9 0DH

Responsible individual: Victoria Wilden

Registered manager: Post vacant

Inspector(s)

Elaine Clare: social care inspector

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