

SC483958

Registered provider: Positive Outcomes Childcare Ltd

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

This is a privately owned children's home that provides care for up to 3 children who may experience social and emotional difficulties.

The manager registered with Ofsted in November 2025. She was not present during the inspection.

Inspection date: 18 December 2025

Date of last inspection: 14 July 2025

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Information about this inspection

At this inspection, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

The inspector has looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

Two children were living at the home at the time of the inspection and both were spoken to. Interactions between staff and children are positive, and a consistent therapeutic approach is used. This has ensured that children feel happy, safe and cared for in the home.

Staff work well with external professionals and families to promote children's best interests. For example, staff have completed specific training to support a child's significant health needs. Also, they maintain regular contact with the health team to ensure the child's health needs are met. This proactive approach helps to reduce risks associated with the child's medical condition.

Children are confident in raising concerns about staff practice and sharing worries with staff and the manager. The manager follows safeguarding procedures, and senior managers complete thorough internal investigations to ensure children's safety. However, children are not always involved in these investigations or informed about the findings and outcomes. This limits children's ability to feel heard and valued.

Since the last inspection, two children have moved into the home. Both children experienced supportive moves into the home, including opportunities beforehand to meet staff and visit the home. This provided reassurance to the children during important moments in their lives.

Children's moves out of the home are not always planned effectively. One child's move was sudden and unplanned following a significant incident, while another child's move was more planned. Leaders and managers have not ensured that staff receive sufficient risk management information or the support needed to understand children's presenting and changing risks. As a result, staff were not consistently able to assess children's risks dynamically or provide safe, responsive care. This contributed to children having to leave the home.

Leaders and managers have not ensured that children live in a clean and welcoming home environment. Staff do not support children to maintain their bedrooms effectively. For example, children's clothes and other items were scattered on the floor, and dirty plates and cutlery had not been removed. This does not promote a therapeutic, nurturing environment where children feel valued and cared for.

Leaders and managers have implemented monitoring and review systems to oversee the care and support provided to children, and their evaluation of incidents is improving. However, these systems do not consistently assess the impact of care on children's experiences, identify shortfalls in staff practice or capture learning to drive

improvement. As a result, opportunities to enhance the quality of care are missed, particularly when children's needs change or safeguarding concerns emerge.

Since the last inspection, there have been some changes to the staff team. At times, this has had an impact on some children's experiences in the home. Leaders and managers are aware of this and are working closely with one child to manage their anxiety. They are actively recruiting and strengthening support for staff to improve stability and ensure children receive good care.

As a result of the shortfalls identified at this inspection, two requirements have been restated and one additional requirement raised.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
14/07/2025	Full	Requires improvement to be good
10/09/2024	Full	Good
30/05/2023	Full	Good
27/04/2022	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; help each child to understand how to keep safe; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; and that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1) (2)(a)(i)(ii)(v)(b)) The registered person must ensure that children's risks are known, reviewed and updated after incidents and any changes are communicated effectively to staff. Also, the registered person must ensure that children are supported in understanding how to keep safe. This requirement was made at the last inspection and is restated.	18 January 2026
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and	18 January 2026

promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home’s statement of purpose; ensure that staff work as a team where appropriate; ensure that the home’s workforce provides continuity of care to each child. understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home. use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(b)(e)(f)(h)) In particular, the registered person must ensure that they consider the impact of the care provided by staff, along with children’s wishes and feelings, to inform the development of the quality of care provided. The registered person must ensure that they are supporting the staff team in line with the home’s statement of purpose and ethos. This requirement was made at the last inspection and is restated.	
The quality and purpose of care standard is that children receive care from staff who— understand the children’s home’s overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children’s needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— ensure that the premises used for the purposes of the home are designed and furnished so as to—	18 January 2026

meet the needs of each child; and

enable each child to participate in the daily life of the home.
(Regulation 6 (1)(a)(b) (2)(c)(i)(ii))

In particular, the registered person must ensure that the home environment is well maintained and, specifically, staff support children to maintain the cleanliness of their bedrooms more effectively.

Children's home details

Unique reference number: SC483958

Provision sub-type: Children's home

Registered provider: Positive Outcomes Childcare Ltd

Registered provider address: 1 Agriculture House, Southwater Way, Telford,
Shropshire TF3 4NR

Responsible individual: Sarah Tatton

Registered manager: Michelle Cookson

Inspector

Hayley Booth, Social Care Inspector

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Piccadilly Gate
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