

SC480671

Registered provider: Hexagon Care Services Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is operated by a private company. It is registered to provide care for up to 8 children with social and emotional needs.

There were 3 children living at the home at the time of the inspection and all 3 children were spoken with during the inspection.

The manager has been registered with Ofsted since February 2022.

Inspection dates: 16 and 17 June 2026

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 9 March 2026

Overall judgement at last inspection: inadequate

Enforcement action since last inspection: The home received an 'inadequate' judgement following a full inspection in March 2026. The home was issued 3 compliance notices. A monitoring visit was completed in April 2026 and concluded the home does not have serious or widespread concerns.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
09/03/2026	Full	Inadequate
08/10/2024	Full	Outstanding
07/09/2023	Full	Good
14/06/2022	Full	Good

Summary of findings

Children have strong, positive relationships with staff and say this is what makes their home a good place to live. Staff understand each child's needs and provide consistent, personalised care, helping children to feel safe, valued and able to make progress. Children attend education and are supported to achieve, including moving on to college, while staff also work closely with schools to find solutions when learning is difficult. Health needs are met, and children are encouraged to attend appointments. Staff also support children to keep in touch with family and friends, and give them ways to share their views, which are listened to and acted on.

Staff help children understand risks and stay safe through regular support and updated plans. Incidents are managed well, and children are learning more about safeguarding. When children go missing, clear procedures help them return safely. Leadership in the home is strong, with effective management oversight, regular staff supervision and a focus on improvement. Staff are committed, knowledgeable and supported in their roles, creating a nurturing and stable environment. Professionals also speak positively about the care provided and the strong relationships between staff and children.

Inspection judgements

Overall experiences and progress of children and young people: good

Children benefit from warm, positive relationships with staff. The children said that staff are what makes their home great. Staff know the children well and respond to their individual needs consistently, which has contributed to children making progress from their starting points.

Children attend education and are making progress. Two children have completed their exams and staff have supported them to enrol at college. One child has found education a challenge and staff have worked with the school to provide a suitable timetable while alternative education options are considered.

Staff ensure that children are registered with health services and can access specialist provision where needed. When children are reluctant to engage in health appointments, staff support and encourage them to attend appointments to ensure their health needs are met.

Staff support children to see those who are most important to them. While there are some challenges linked to family time for all the children, staff are proactive in working with the local authority to promote family time or friendships.

Staff support children include a variety of ways to share their views, experiences and wishes. Staff act on these where they can and this makes children feel valued and listened to.

How well children and young people are helped and protected: good

Staff know the children well and understand them and their individual risks. Staff spend time with children helping them understand risks and how to keep safe. Because of this, incidents are less frequent and children are becoming increasingly safe.

Staff understand what action they need to take to reduce known risks to children. They ensure that children's risk assessments are reviewed and updated regularly. Any new or emerging risks are recorded in children's plans, to help staff stay alert and respond appropriately.

Children do not go missing from the home very often. When children do go missing, staff search for them and take the necessary steps to ensure that they return home quickly. Missing-from-home protocols are up to date, and managers ensure that staff understand how they are expected to respond when children do go missing from the home.

The manager has taken clear steps to strengthen safeguarding for children in the home. Additional processes have been introduced to bring together information about patterns of harm, helping to ensure a consistent and well-coordinated response. These measures also support safer recruitment practices and help make sure that staff continue to work safely in their day-to-day roles.

The effectiveness of leaders and managers: good

The manager is ambitious and committed to both the children and staff. She creates a nurturing environment for children. Staff and partner agencies speak positively about the leadership and approach of the manager. The manager has a good understanding of the home and staff practice. This is achieved through actively being present in the home. Staff value the manager's knowledge and guidance.

The manager provides effective oversight and has addressed the shortfalls from the previous inspection. This has been with the support of a dedicated deputy manager. There is a strong leadership team, which drives progress through regular auditing that informs a workforce development plan.

Staff receive regular supervision that focuses on children's needs, progress and any barriers to achieving positive outcomes. Supervision also reflects staff learning by revisiting topics such as boundaries and professional expectations.

Professionals provide positive feedback about the home. They highlight the commitment of staff and managers to providing children with good-quality care. Professionals comment on effective relationships between children and staff.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: SC480671

Provision sub-type: Children's home

Registered provider: Hexagon Care Services Limited

Registered provider address: First Floor, Harbour House, Portway, Preston, Lancashire PR2 2DW

Responsible individual: Robert Allen

Registered manager: Stacey Meadway

Inspector

Paul McKay-Smith, Social Care Inspector

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