

Children's homes - interim inspection

Inspection date	21/12/2015
Unique reference number	SC480655
Type of inspection	Interim
Provision subtype	Children's home
Registered person	The Place Young People's Company Limited
Registered person address	18B Market Place, Bingham, Nottingham, NG13 8AP

Responsible individual	Sonia Frankish
Registered manager	Victoria Chant
Inspector	Joanne Vyas

Inspection date	21/12/2015
Previous inspection judgement	Good
Enforcement action since last inspection	None
This inspection	
The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection This home was judged Good at the full inspection. At this interim inspection Ofsted judge that it has improved effectiveness. Children and young people make exceptional progress while living at this home, particularly regarding their emotional health, regulation of their behaviour, education, achievement and independence. They are happy and have good relationships with staff and each other. They benefit from significant opportunities to participate in activities that interest them, such as joining football clubs and entering show-jumping competitions. Children and young people have exceptional attendance in education and make good progress. Some children and young people attend mainstream schools and others attend alternative education. All say they thoroughly enjoy school and look forward to going. The home has good resources, such as arts and crafts materials, books and games. Outside is home to three hens and three ponies that the children and young people help to look after. They participate in a wide range of planned activities outside the home, including camping trips in the local area, shopping and local clubs. A young person said the home should have more cars as she wanted to go out but could not as all the cars were already out. The management team said it is currently considering getting a third car. Children and young people do not go missing from this home as they feel safe and secure. Staff follow good procedures should children or young people go missing. Staff have good relationships with the local police missing team and ensure they have details of all residents when they move in. Staff are creative in their approach to helping children and young people manage their own behaviour. They use innovative solutions to promote positive behaviour such as the Ping Pong Reward Scheme. The registered manager closely monitors progress young people make regarding their emotional well-being and behaviour. Analysis of collated information helps to inform care plans and demonstrates tangible progress. Staff do use physical intervention but this has drastically	

reduced in the last few months.

Staff help to promote the cultural identity of the children and young people. For example, they have weekly themed evenings such as Spanish night and Thanksgiving. Children prepare meals from their country of origin such as Nigeria (like their mum makes). They go to specialist shops to purchase the ingredients. The management team is currently looking for a culturally appropriate male mentor for these children to help them connect with their cultural identity. There is a good approach to equal opportunity. This helps to ensure children and young people do not experience inappropriate discrimination.

Children and young people know how to make a complaint. Complaints are resolved quickly. Staff provide good opportunities for children and young people to express their wishes and feelings. They significantly contribute to the home's development plan. They also comment on their records, including any measures of control.

The registered manager has the National Vocational Qualification at level 4 in management for residential care and has recently registered with Ofsted for this home. She has a number of years' experience of being a registered manager of a good provision. She provides strong but supportive leadership. Two deputy managers ably support her. She has a good understanding of the strengths and weaknesses of the home and has plans to address any identified shortfalls. All the requirements and recommendations from the previous inspection have been fully addressed.

Staff are passionate about providing a bespoke service for children and young people. They are provided with a good training package, which includes training on the therapeutic model used within the home. A number of new staff have joined the home and some have left. However, the organisation has given staff a new employment package and staff retention has started to improve.

Information about this children's home

This children's home is privately owned by a relatively new company which has one other home currently. The home can accommodate four children and young people with emotional and behavioural difficulties from the age of six to 18. The statement of purpose states that the home can accommodate young people who have experienced a range of difficulties, including attachment difficulties, trauma, and loss and/or have complex needs. Staff are trained in a specific therapeutic model, which offers children and young people play, love, attachment, curiosity and empathy.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
28/07/2015	Full	Good

What the inspection judgements mean

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people who it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*.

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