

SC478468

Registered provider: Cambian Childcare Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home registered with Ofsted in 2014 and is operated by a private provider. It offers care for up to 5 children who may experience social and emotional difficulties.

At the time of this inspection, 4 children were living in the home. The inspectors spoke with all the children.

The manager registered with Ofsted in May 2025.

Inspection dates: 2 and 3 June 2026

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 17 February 2026

Overall judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
17/02/2026	Full	Requires improvement to be good
29/04/2024	Full	Good
18/07/2023	Full	Requires improvement to be good
17/08/2022	Full	Good

Summary of findings

Children living in this home form positive relationships with staff and each other, which helps them to develop a sense of stability. Staff engage in meaningful conversations with children, ensuring that their views are heard and topics that are important to them are discussed.

Staff promote children's engagement in education and advocate for them to receive the support they need to meet their individual learning needs. Children are supported to develop their independence skills.

Staff receive good levels of support and training, which contributes to a positive and stable team. The home environment has been updated and refreshed since the last inspection. However, some areas still require attention to ensure that children are provided with a consistently well-maintained home.

Inspection judgements

Overall experiences and progress of children and young people: good

Staff help children to make progress in all areas of their lives. The staff team supports children effectively and encourages them to express their views. Staff promote positive routines, which provide stability for children. Staff help children to develop more positive relationships with one another, which has supported their engagement in social activities in the home.

Staff engage children in meaningful conversations, using these opportunities to listen to their views as well as to educate them on important topics. Children are making good progress in their education, both in formal and informal settings.

Staff help children to develop independence skills that are relevant to their interests and appropriate for their age, stage of development and abilities. Staff encourage children to engage with the local community and wider environment. For example, children go to the gym, the cinema and the local zoo.

When children move into the home, staff ensure that all relevant information about them is carefully considered. As new information becomes available, staff keep themselves updated to ensure that they can respond effectively to children's emerging needs.

Staff encourage children to lead healthy lifestyles. Direct work is carried out on topics such as the use of e-cigarettes. However, staff do not always challenge children when they are seen with these in the home.

The home is warm, comfortable and meets children's individual needs. Children's and artwork are displayed throughout the home. However, there are some maintenance

issues that require attention. For example, window restrictors in one bedroom have been damaged, and there are stains on the carpet in a communal area.

How well children and young people are helped and protected: good

Staff manage incidents involving the children effectively and prioritise their welfare at all times. They confidently use therapeutic approaches and de-escalation techniques. Following incidents, prompt conversations take place between staff and children, and direct work is carried out. Each incident is clearly recorded with sufficient detail. However, action was not taken to implement changes to the home environment following an incident in which children locked themselves in the bathroom. This leaves children at potential risk of harm should similar incidents occur in the future.

There are detailed plans in place to guide staff in meeting children's needs, and these are regularly updated. Staff communicate effectively with the wider network of professionals to help ensure that children remain safe.

Staff encourage children to express their wishes and feelings through regular conversations and by seeking their opinions via a feedback system. When allegations or concerns are raised, the manager takes timely and appropriate action to address them and safeguard children. Children are listened to and kept informed of outcomes. Staff follow complaints and allegations procedures promptly, with clear recording and appropriate information-sharing with relevant professionals.

There have been no incidents of children going missing from the home. Staff understand the procedures to follow should such incidents occur. They receive regular training in a range of safeguarding topics, including specific areas of risk relevant to the children.

Risk assessments clearly identify children's risks and needs, and they are regularly updated to ensure that staff have access to accurate, up-to-date information and strategies. However, local authority consent has not been obtained for the use of surveillance measures, such as door alarms in the home.

Safer recruitment practices are in place, ensuring that unsuitable adults are not employed in the home.

The effectiveness of leaders and managers: good

The registered manager is an enthusiastic and child-focused leader. She has instilled a culture of learning and development in the home and has high aspirations for the children and staff. She models positive and effective relationships in her interactions with others.

The home benefits from a permanent and committed team of staff who work well together. No agency staff are used, ensuring that children are supported by familiar and consistent adults. Staff speak positively about the support they receive from the management team, and feedback from other professionals is also positive.

The manager knows the children well and promotes a therapeutic approach, supported by focused training. She speaks fondly about the children and has a clear understanding of the support they need to develop their skills. She has a clear vision for how this will be achieved and advocates effectively on behalf of children to ensure that they achieve the best possible outcomes.

Staff have access to a wide range of training and development opportunities. Team meetings take place regularly and provide a supportive forum for staff to reflect on their practice and the progress of the children. Staff are also given opportunities to reflect on their own development needs. Management oversight of staff practice is thorough and child focused.

The manager maintains effective oversight of children's progress and staff's development. Any staff performance issues are addressed promptly and effectively.

All staff, including the manager, receive regular and reflective supervision. This includes single-subject supervision where necessary, ensuring that any specific concerns can be addressed in a supportive manner.

What does the Children's Home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; help each child to understand how to keep safe; that the premises used for the purposes of the home are designed, furnished and maintained so as to protect each child from avoidable hazards to the child's health. (Regulation 12 (1) (2)(a)(i)(ii)(d)) Specifically, staff must have access to all rooms when there is a risk to children's safety, particularly in relation to the use of e-cigarettes.	24 July 2026
The registered person may only use devices for the monitoring or surveillance of children if— the monitoring or surveillance is for the purpose of safeguarding and promoting the welfare of the child concerned, or other children; the child's placing authority consents in writing to the monitoring or surveillance. (Regulation 24 (1)(a)(b)) Specifically, children's placing authorities must provide consent for the use of door alarms.	24 July 2026

Recommendation

- The registered person should ensure that children live in a warm, welcoming and homely environment. This specifically relates to ensuring that carpets are cleaned regularly and that window restrictors in children's bedrooms are checked for any damage. ('Guide to the Children's Homes Regulations, including the quality standards', page 15, paragraph 3.9)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: SC478468

Provision sub-type: Children's home

Registered provider: Cambian Childcare Limited

Registered provider address: Caretech, Parkview, 82 Oxford Road, Uxbridge UB8 1UX

Responsible individual: Louise Winward

Registered manager: Karen Shaw

Inspectors

Hannah Longdon, Social Care Inspector
Michelle Snape, Social Care inspector

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