

SC476326

Registered provider: Cambian Childcare Ltd

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This children's home is registered to provide care for up to five children who have emotional and/or behavioural difficulties. The home is owned by a large social care provider.

Inspection date: 23 February 2018

Judgement at last inspection: inadequate

Date of last inspection: 22 November 2017

Enforcement action since last inspection:

Ofsted suspended the home's registration from 28 November 2017 until 20 February 2018.

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged inadequate at the last full inspection. At this interim inspection the home was 'not judged'.

There are no children living in this home. On the day of inspection, the registered manager and the deputy manager were present. All other staff members were on training. Staff and managers have embarked on a comprehensive training plan that includes training in areas such as therapeutic parenting, advanced safeguarding and child development, in addition to their core training. This will make sure that all staff have the appropriate skills to meet children's needs.

Following the home's suspension of registration, staff and managers have been working in other homes. Staff have continued to be supervised, and are looking forward to the home opening and admitting children again.

Managers have been more creative in helping staff to understand how children may feel. Managers have implemented live scenarios to assist staff in understanding how a child feels while living in the home. For example, staff were asked to hide in the house while a manager talked about them. The staff were surprised at how much they heard. They have reflected on this and will ensure that 'office talk' is confined to the office.

The registered manager and the deputy manager have now ensured that all new staff employed are recruited safely. As a result, children will be cared for by adults who have been appropriately vetted. The supervision of staff is now specific and practice based. With the aid of a capability matrix, managers can now identify any shortfalls in the staff's learning and development needs. All staff have a development plan and some staff have monthly targets. All appraisals have been completed. This means that children will be cared for by staff who have the skills and experience to meet their needs.

The home has been redecorated. New carpets, bedroom furniture and beds have been provided in the children's bedrooms. Children's bedrooms are now well decorated and well maintained. However, there are some outstanding issues. For example: the settee in the sitting room is worn and has a hole in it; the floor tiles in the hall and kitchen are cracked; and the radiator in the downstairs shower room is rusty and needs replacing.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
22/11/2017	Full	Inadequate
16/01/2017	Interim	Improved effectiveness
24/08/2016	Full	Requires improvement
19/02/2016	Interim	Improved effectiveness

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that the premises used for the purposes of the home are designed, furnished and maintained	06/04/2018

so as to protect each child from avoidable hazards to the child's health. (Regulation 12(1)(2)(d))	
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Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: SC476326

Provision sub-type: Children's home

Registered provider: Cambian Childcare Ltd

Registered provider address: Cambian Group, 4th Floor, Waterfront Building, Chancellors Road, Hammersmith Embankment, London W6 9RU

Responsible individual: Bethan Davies

Registered manager: Victoria Lindup

Inspector

Sandra King, social care inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

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