

SC476326

Registered provider: Cambian Childcare Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is owned by a private company. It provides care for up to five children with social and emotional difficulties. No children have lived at the home since May 2022.

The home does not currently have a manager. One has been appointed and was due to start on 25 July 2022.

Inspection date: 19 July 2022

This monitoring visit

Following an interim inspection on 23 March 2022, the home was judged to have declined in effectiveness. Two compliance notices were issued, under regulations 13 and 32. The home was also given a notice restricting accommodation, which was issued on 25 March 2022.

A full inspection was undertaken on 4 and 5 May 2022. At this inspection, the inspector found that the provider had not taken sufficient action to meet all aspects of the compliance notices and as a result they were reissued. A further compliance notice was issued under regulation 12. The notice restricting accommodation remained in place.

A monitoring visit was undertaken on 15 June 2022. At this visit, the inspector found that the manager had resigned and left the organisation. The provider had begun to take steps to recruit staff to the home, including a new manager, who was due to start on 20 June 2022. However, despite some improvements, the provider had not taken sufficient action to meet all aspects of the compliance notice for regulation 13. As a result, the compliance notice and notice of restriction were reissued.

At this latest inspection, the inspector found that the provider had again failed to meet the compliance notice issued in relation to regulation 13.

The manager who started on 20 June 2022 has since resigned and left the organisation. A new manager has been recruited from within the organisation and she was due to start on 25 July 2022.

The provider has continued to recruit to the home. However, they are yet to recruit a sufficient number of experienced or qualified staff to ensure that any children admitted to the home can be cared for in line with the home's statement of purpose. As a result, the compliance notice in relation to regulation 13 has been reissued and the notice restricting accommodation, which had been reissued on 17 June 2022, remains in place.

No children have lived at the home since May 2022. No new children may live at the home until Ofsted is assured there are sufficient staff to care for the children living there.

Due to there not being any children living at the home, the inspector was unable to fully assess all the requirements from the last full inspection. The provider has retrospectively reviewed children's documents and put in place an action plan and guidance for staff. Progress in meeting these requirements will be assessed at the next inspection.

The provider has made sure the home continues to be well maintained, that health and safety checks continue and any repairs are undertaken. As a result, the home is homely, clean and welcoming.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
04/05/2022	Full	Inadequate
23/03/2022	Interim	Declined in effectiveness
23/06/2021	Full	Requires improvement to be good
07/01/2020	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The health and well-being standard is that— the health and well-being needs of children are met; children receive advice, services and support in relation to their health and well-being; and children are helped to lead healthy lifestyles. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff help each child to— achieve the health and well-being outcomes that are recorded in the child's relevant plans; understand the child's health and well-being needs and the options that are available in relation to the child's health and well-being, in a way that is appropriate to the child's age and understanding; take part in activities, and attend any appointments, for the purpose of meeting the child's health and well-being needs. (Regulation 10 (1)(a)(b)(c) (2)(a)(i)(ii)(iii)) This specifically relates to children's health records being kept up to date with immunisations and appointments attended, and that children are helped to attend their appointments and follow-up appointments are made and attended. This requirement was raised at the last inspection and is restated.	30 September 2022
*The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that—	4 September 2022

helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— ensure that the home has sufficient staff to provide care for each child; use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(d)) This specifically relates to having a sufficient number of qualified competent staff employed in the home to care for the number of children the home is registered for. This requirement was raised at the last inspection and is restated.	
The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that arrangements are in place to— manage and review the placement of each child in the home; that each child's relevant plans are followed. (Regulation 14 (1)(a)(b) (2)(b)(ii)(c)) This specifically relates to managers ensuring that children's transitions into the home are planned effectively. This requirement was raised at the last inspection and is restated.	30 September 2022

The registered person must ensure that— within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— details of the child’s behaviour leading to the use of the measure; a description of the measure and its duration; details of any methods used or steps taken to avoid the need to use the measure; the effectiveness and any consequences of the use of the measure; within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so (“the authorised person”)— has spoken to the user about the measure; and has signed the record to confirm it is accurate. (Regulation 35 (3)(a)(ii)(iv)(v)(vii)(b)(i)(ii)) This specifically relates to managers ensuring that recording of physical interventions is clear and there are no omissions in records. This requirement was raised at the last inspection and is restated.	30 September 2022
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*These requirements are subject to a compliance notice.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children’s home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC476326

Provision sub-type: Children's home

Registered provider: Cambian Childcare Limited

Registered provider address: Metropolitan House, 3 Darkes Lane, Potters Bar
EN6 1AG

Responsible individual: John Ryan

Registered manager: Post vacant

Inspector

Debbie Bond, Social Care Inspector

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