

SC476270

Registered provider: Cambian Childcare Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is owned by a large private provider. It is registered to provide care for up to five children with social and emotional difficulties.

The registered manager post has been vacant since 17 January 2025.

At the time of this inspection, three children were living in the home. All three children briefly spoke with the inspector during the visit.

Inspection date: 10 March 2025

This monitoring visit

On 21 and 22 January 2025, Ofsted conducted a full inspection of this home. The inspection took place following Ofsted receiving information of concern. Serious and widespread failures were identified at the inspection, which resulted in a judgement of inadequate. A notice to restrict accommodation was issued, along with compliance notices under Regulation 6 (The quality and purpose of care standard), Regulation 12 (The protection of children standard) and Regulation 13 (The leadership and management standard).

On 10 February 2025, Ofsted conducted a monitoring visit at this home. The purpose of the visit was to assess the action taken by managers to meet the steps set out in the compliance notice for Regulation 6 (The quality and purpose of care standard) and to review the managers' compliance with the notice to restrict accommodation. As a result of the visit, the steps for the compliance notice under Regulation 6 (The quality and purpose of care standard) were met.

The purpose of this visit was to assess the action taken by managers to meet the steps set out in the compliance notices for Regulation 12 (The protection of children standard) and Regulation 13 (The leadership and management standard) and to

review the managers' compliance with the notice to restrict accommodation. The inspector also reviewed the requirements made at the full inspection.

Managers have ensured that staff have attended training courses that are specific to the needs of the children they are caring for. This includes supporting and caring for children with autism, epilepsy and incontinence as well as internet safety and therapeutic parenting. Managers review the learning with staff, and reflective conversations take place to discuss the impact of the learning on staff practice and children's care.

Staff now have clear guidance about how to appropriately support children with their presenting risks. Managers have provided staff with training to help them understand risk management plans. Risk management plans for children provide staff with the guidance to support children effectively and keep them safe from harm.

Managers ensure that staff are equipped to support children effectively with their behaviour. As well as the training courses, additional support is provided to staff by the organisation's clinician and behaviour specialist. Staff are now using the PACE model of care more effectively. Managers now review each incident and the effectiveness of action taken by staff. Feedback, learning and reflection are provided to staff to learn from incidents and help bring improvement to practice.

Staff support children in a more caring and patient way. Staff use curiosity when unwanted behaviours are being presented, and there is evidence that staff are becoming more 'therapeutically informed'. It is recognised by managers that this is still a work in progress and that the continued work with the clinician will support this.

Managers are now having critical oversight of incident reports. The responsible individual and overseeing manager review incidents and debriefs with children and staff, and they provide feedback to staff. Reflective discussions take place in supervision sessions and team meetings. As a result, both the management and the recording of incidents have improved.

Managers' auditing systems have improved. There is clear oversight of the home with actions for improvement identified and discussed regularly between the responsible individual and the interim manager. Actions identified are presented to the team with achievable timescales that will improve the quality of care for children.

Managers have ensured that all requirements raised at the full inspection have been met. As a result, children now live in a homely environment, their education and health needs are promoted more effectively and children are supported to understand the impact of unkind behaviours.

As a result of this visit, the steps for the compliance notice under Regulation 12 (The protection of children standard) and Regulation 13 (The leadership and management standard) have been met. The notice to restrict accommodation has also been lifted.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
21/01/2025	Full	Inadequate
23/04/2024	Full	Requires improvement to be good
04/05/2023	Full	Good
08/06/2022	Full	Requires improvement to be good

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC476270

Provision sub-type: Children's home

Registered provider: Cambian Childcare Ltd

Registered provider address: Metropolitan House, 3 Darkes Lane, Potters Bar
EN6 1AG

Responsible individual: Deborah Robertson-Kesterton

Registered manager: Post vacant

Inspector

Kev Brammer, Regulatory Inspection Manager

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