

SC474543

Registered provider: Bromley Healthcare Community Interest Company

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home registered with Ofsted in October 2006 and is operated by a healthcare organisation. It provides short breaks for up to 12 children who may have social and emotional difficulties and/or physical disabilities and/or learning disabilities and/or sensory impairment.

The manager in post is not yet registered with Ofsted.

The registered provider has recently appointed a new responsible individual, and we are currently checking this person as the relevant capacity, experience and skills to carry out the role.

Inspection date: 20 April 2026

This monitoring visit

On 16 and 17 March 2026 Ofsted carried out a full inspection of the setting. The home was judged as inadequate. As a result, the home was suspended from operating on 17 March 2026.

Since the full inspection, no children have attended the day service, and no children have used the overnight service. This monitoring visit reviewed the suspension of the service.

Leaders and managers have made progress. They have implemented an action plan to effectively address previous concerns. The suspension of the service has now been lifted.

Leaders and managers recognise the need for improvement, particularly in relation to children's records. They have reviewed and revised the guidance for staff on how to support children, including risk assessments and missing-from-care profiles for

each child. Staff now have improved documentation to support the accurate recording of incidents.

Leaders and managers have reviewed the training available to staff. All staff have now completed specific training to address individual needs, ensuring that they have the skills to care for children. Additionally, all staff have refreshed their mandatory training, including positive handling and physical intervention, administering medication and missing from care.

Since the last inspection leaders and managers have reviewed and updated safer recruitment policies, taken action to address employment gaps and strengthened their oversight of all processes.

Leaders and managers have reviewed the systems for oversight and sharing information. They have introduced a weekly governance meeting with the wider professional network to drive improvements and ensure safe consistent practice.

Leaders and managers are reviewing communication methods for incidents and events to improve clear communication with parents. They are considering ways to strengthen record keeping of parental contact and follow up communication by email.

Of the 6 requirements made at the full inspection, 4 were met. Two requirements and one recommendation are restated and will be reviewed at the next full inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
16/03/2026	Full	Inadequate
11/02/2025	Full	Good
28/11/2023	Full	Good
24/01/2023	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— ensure that the premises used for the purposes of the home are designed and furnished so as to— meet the needs of each child; and enable each child to participate in the daily life of the home. (Regulation 6 (1)(a)(b) (3)(c)(i)(ii)) This requirement was made at the last inspection and is restated.	9 June 2026
The registered person may only use devices for the monitoring or surveillance of children if— the monitoring or surveillance is for the purpose of safeguarding and promoting the welfare of the child concerned, or other children; the child's placing authority consents in writing to the monitoring or surveillance; so far as reasonably practicable in the light of the child's age and understanding, the child is informed in advance of the intention to do the monitoring or surveillance; and	9 June 2026

the monitoring or surveillance is no more intrusive than necessary, having regard to the child's need for privacy. (Regulation 24 (1)(a)(b)(c)(d))

This requirement was made at the last inspection and is restated.

Recommendation

- The registered person should ensure that relevant plans for children written by the responsible authority are available, such as education, health and care plans, and information regarding the child's social worker is up to date. ('Guide to the Children's Homes Regulations, including the quality standards', page 62, paragraph 14.3). This recommendation was not reviewed at this inspection and has therefore been restated.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC474543

Provision sub-type: Children's home

Registered provider: Bromley Healthcare Community Interest Company

Registered provider address: Central Court, 1 Knoll Rise, Orpington, Kent BR6 0JA

Responsible individual:

Registered manager: Post Vacant

Inspector

Jo Tarbie, Social Care Inspector

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