

SC473329

Registered provider: Amegreen Children's Services

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is privately owned and provides care for up to 5 children who experience social and/or emotional difficulties.

At the time of the inspection, 2 children were living at the home.

The manager registered with Ofsted in December 2025.

Inspection date: 17 March 2026

Date of last inspection: 29 April 2025

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Information about this inspection

At this inspection, the inspector(s) evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

The inspector has looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

The company's ethos is clearly reflected in the improvements made within the home. The registered manager brings significant experience, energy and commitment, and this has helped to re-establish the standards expected. Importantly, they have ensured that the views, wishes and feelings of both current and former children have been listened to and acted upon. As a result, three children have moved on from the home since the last inspection. One to a more suitable residential placement that can meet their emerging needs as they approach adulthood, and two who have successfully returned to live with their parents.

Relationships between children and their families have improved, and feedback from parents has been overwhelmingly positive. This reflects the home's commitment to maintaining meaningful family connections and supporting children to sustain the relationships that matter most to them.

The addition of dedicated administrative support has significantly strengthened the quality of recording in the home. Records are now clearer and more concise which has greatly improved the home's ability to evidence the progress children have made and continue to make. This support also enables staff to locate key information quickly and contributes to more effective and better-quality staff supervisions.

Staff clearly care about the children and consistently go above and beyond in supporting them and one another. There is a strong culture of reflection, which ensures that staff feel heard and valued, just as children do. Everyone, from senior leaders to frontline staff, is cared for, supported and recognised, creating a nurturing and stable environment for children.

Children report that they feel safe in the home and are happy living here. Interactions between staff and children are consistently kind, nurturing and filled with warmth and humour. This contributes to a positive atmosphere where children feel valued, relaxed and emotionally secure.

Multi-disciplinary working is strong, and children's health needs are being met well. Staff are appropriately trained to administer emergency medication when required. Children who previously struggled to attend health appointments are now doing so consistently, which represents significant progress given the short time they have lived in the home.

The registered manager has, in many respects, returned to the fundamentals of effective practice to re-establish strong oversight of the home. All incident reports, accidents and key records are reviewed routinely, ensuring that emerging patterns and risks are identified and addressed. Staff supervisions are booked in advance and

aligned with the rota, which supports consistency, accountability and a more structured approach to staff development.

Staff induction processes have been strengthened. New staff now receive clear instructions and expectations from the outset and are allocated a buddy for peer support. This more robust induction supports consistency, preparedness and safer practice.

The introduction of an experienced deputy manager has strengthened the leadership structure within the home. This has ensured the smooth day-to-day running of the service and enables the registered manager to oversee two homes with confidence, knowing that this home is being managed effectively in their absence. This development has created a more secure and stable structure, providing a strong foundation for both children and staff.

Children's wishes and needs are consistently prioritised by staff, who show real sensitivity to children's worries and lived experiences. The atmosphere in the home is exceptionally positive and relaxed; it is something that can be both seen and felt. The hard work and dedication invested in turning this home around is evident, and the progress made is impressive.

All previous requirements and recommendations have been met.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
29/04/2025	Full	Requires improvement to be good
11/09/2024	Full	Good
29/11/2023	Full	Outstanding
20/07/2022	Full	Outstanding

Children's home details

Unique reference number: SC473329

Provision sub-type: Children's home

Registered provider: Amegreen Children's Services

Registered provider address: The Corner House, West End Road, Mortimer,
Berkshire RG7 3TF

Responsible individual: Aleksandra Komorowska

Registered manager: Hayley Joyce

Inspector

Emma Haskell, Social Care Regulatory Inspector

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