

SC472465

Registered provider: Cambian Childcare Limited

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is registered to care for up to 5 children with complex needs who have experienced early childhood trauma. It is owned by a large organisation.

The manager registered with Ofsted in May 2022 and holds the relevant qualification.

At the time of the inspection, there were 4 children living in the home.

Inspection date: 26 November 2025

Date of last inspection: 20 May 2025

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Information about this inspection

At this inspection, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

The inspector has looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

As part of the inspection, the inspector spoke with 2 children in the home. Another child was seen interacting with staff.

At the last inspection, 4 statutory requirements and one recommendation were made. At this assurance inspection, 2 requirements had not been met and are restated.

The manager and staff have worked effectively with children's placing authorities. The manager has made changes to the process of planning for new children to come to the home to ensure that staff are able to meet their needs. Two social workers said that communication with the home was positive. As a result, children's moves in and out of the home are well supported and planned.

Managers and leaders have taken steps to improve how staff respond to safety concerns for children. When staff have not followed safeguarding procedures, the manager has addressed this promptly. Team meetings have helped staff to reflect on incidents and what they could do differently. Staff have completed relevant training to provide them with the skills and knowledge to keep children safe. One staff member said that this has helped staff to think about ways to help children calm down in difficult situations.

When children have gone missing, staff have usually taken prompt action as outlined in their support plans. This has helped staff to find children quickly. Staff have worked effectively with the placing authority and the police when children have not returned home quickly. When children return home, staff warmly welcome them home. Staff show professional curiosity and speak to children about where they have been.

Staff in the home have struggled to meet one child's needs. As a result, this child has been involved in an increasing number of incidents. Some of these incidents have placed other children in the home at risk of harm. One child has said that they do not always feel safe in the home because of this. The manager has not done enough to address this child's concerns. No physical harm has been caused to other children, but this has had a negative impact on them. For example, it has led to children spending more time in their bedrooms rather than in communal areas of the home. Managers and leaders recognise the impact this situation has had on children's experiences and are now taking steps to address this.

There have been incidents involving physical intervention. These interventions have been used proportionately. The holds used by staff are not always documented clearly enough. Children have not always been spoken with after these incidents,

and staff have not been spoken with soon enough. This has meant that on one occasion, a staff member completed a further intervention before being given the opportunity to reflect on their practice during a previous incident.

During one intervention, one staff member was not supported enough by a colleague. This led to injury being caused to others. Managers and leaders have not sufficiently addressed this. This means that some staff are worried about how they will manage future incidents as a team.

The manager has taken steps to improve supervision via training and mentoring. This means that supervision is now reflective and explores practice issues. Single-subject supervisions are usually used effectively to address any immediate shortfalls in staff practice.

Leaders and managers have challenged any inaccurate information shared by the independent visitor effectively. The home now has a new independent visitor who will complete their first visit to the home in December. This will help leaders and managers to identify areas where improvements can be made.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
20/05/2025	Full	Requires improvement to be good
07/05/2024	Full	Requires improvement to be good
03/10/2023	Full	Inadequate
26/06/2023	Full	Inadequate

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; manage relationships between children to prevent them from harming each other; that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1) (2)(a)(i)(iv)(b)) In particular, the registered person must take effective action to minimise the risk of children in the home harming each other. This requirement was raised at the last inspection and is restated.	21 January 2026
The registered person must ensure that— within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— the name of the child;	21 January 2026

details of the child's behaviour leading to the use of the measure;

the date, time and location of the use of the measure;

a description of the measure and its duration;

details of any methods used or steps taken to avoid the need to use the measure;

the name of the person who used the measure ("the user"), and of any other person present when the measure was used;

the effectiveness and any consequences of the use of the measure; and

a description of any injury to the child or any other person, and any medical treatment administered, as a result of the measure;

within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")—

has spoken to the user about the measure; and

has signed the record to confirm it is accurate; and

within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure.

(Regulation 35 (3)(a)(i)(ii)(iii)(iv)(v)(vi)(vii)(viii)(b)(i)(ii)(c)(iv))

In particular, the registered person must ensure that children are always spoken with after the use of physical intervention. The registered person must also ensure staff involved in the intervention are spoken with and there is a clear record of what measures were used.

This requirement was raised at the last inspection and is restated.

Children's home details

Unique reference number: SC472465

Provision sub-type: Children's home

Registered provider: Cambian Childcare Limited

Registered provider address: 4th Floor Parkview, 82 Oxford Road, Uxbridge UB8 1UX

Responsible individual:

Registered manager: Kirsty Price

Inspector

Jenny Smith, Social Care Inspector

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