

SC459354

Registered provider: Jamores Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This privately run home provides care for up to 3 children who may have emotional or social difficulties. The home was registered with Ofsted in 2013.

The registered manager's post is vacant. The current interim manager has applied to become registered.

At the time of the inspection, 3 children were living at the home.

Inspection dates: 27 and 28 January 2026

Overall experiences and progress of children and young people, taking into account	outstanding
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How well children and young people are helped and protected	outstanding
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The effectiveness of leaders and managers	outstanding
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The children's home provides highly effective services that consistently exceed the standards of good. The actions of the children's home contribute to significantly improved outcomes and positive experiences for children and young people who need help, protection and care.

Date of last inspection: 17 February 2025

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
17/02/2025	Full	Good
23/01/2024	Full	Good
14/12/2022	Full	Good
25/10/2021	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: outstanding

Children have made exceptional progress from their individual starting points since living in the home. Children's emotional health, education, and independence in cooking, shopping and household tasks have significantly improved. When children are not in formal education settings, they receive tuition in the home or at the local library. There is highly effective liaison with schools to ensure that staff understand homework expectations and equally, staff at school know about events at home that might impact on children's learning. A professional informed the inspector: 'I deeply appreciate the dedication, compassion and professionalism their staff bring to our young person's life.'

Children's emotional health and wellbeing have significantly improved because they have been helped to develop positive and trusting relationships with staff. The nurturing and stable workforce has promoted consistent care giving so children have been able to form good attachments, and feel safe and secure. This has helped children reduce harmful behaviour, such as self-harm, going missing from the home and risks associated with radicalisation.

Children have comprehensive 'My Support Plans' that illustrate their needs and aspirations. Plans are child centred, holistic, include children's identity and cultural needs, and are written in language that cares. Children's voice, wishes and feelings are captured in their plans.

Children are supported by having consistent routines and boundaries that reflect their individual needs. Children have their own daily schedules, so they are fully engaged in all aspects of living in the home.

Children have been helped to reduce behaviour that challenges through receiving highly effective, consistent, nurturing and sensitive care. Children enjoy good physical health and are supported to access routine health and specialist services when required. Children have access to local health services and a range of therapies that support their mental health and wellbeing.

Children have been helped to make good progress in taking part in social and recreational activities that reflect their individual interests, for example cinema, ice skating, theme parks and playing chess. Children's achievements, no matter how small, are recognised and celebrated.

Children's rights are respected and actively promoted through the organisation's children's council. Leaders listen to children and respond to their feedback, for example creating a summer activity event for all the children and staff to enjoy together.

How well children and young people are helped and protected: outstanding

Children receive highly effective help and protection from compassionate, experienced and skilled staff who understand their needs. Children have individual positive behaviour

support plans, risk assessments and safety plans that are reviewed and amended to reflect children's changing needs. Children's 'A Little About Me' books help staff to understand what children find helpful when they are feeling happy or sad. Children benefit from purposeful conversations with staff in key-work sessions. Children have been helped to understand the consequences of harmful behaviour. Children have a strong sense of safety and wellbeing.

Highly effective planning with multi-agency partners has led to a significant reduction in risks for one child associated with radicalisation.

Staff promote positive behaviour through rewards and encouragement. Staff understand children's triggers. Staff know how to engage children to reduce behaviours through effective and appropriate support and intervention strategies. Since the last inspection, there have been no incidents of physical intervention and incidents of children going missing from home have reduced.

Research-informed 'nuggets' of training support staff to develop knowledge and skills in relation to children's specific needs. These are facilitated by subject experts.

Staff understand child protection and whistleblowing and who they need to speak with should they have concerns.

The effectiveness of leaders and managers: outstanding

Since the last inspection in February 2025, determined efforts have been made by leaders to secure a registered manager without success. In the interim, a registered manager from another children's home within the organisation has been overseeing the management of the home. They have made an application to become registered.

The capable, experienced and highly effective interim manager is ambitious for children and consistently considers new ways of working to develop the service. The interim manager has created a supportive working environment for staff and children to thrive.

The interim manager has high expectations of staff and ensures that practice in the home is consistent with the home's ethos and objectives. Leaders and managers provide consistent and highly effective services for children. The quality of care has led to sustained improvements to the lives of children living in the home.

The interim manager and staff know the children extremely well and have created comprehensive progress reports that fully illustrate children's individual progress. Reports are structured around the quality standards and provide evidence of children's positive experiences and the impact of high-quality care.

The interim manager has developed positive relationships with a range of professionals and uses this network effectively to seek advice, support and resources to ensure that

children's needs are met and that they have the best possible care experience. The impact is evident in the progress the children are making.

Managers and adults caring for children are aspirational for all children and ensure consistent, high-quality care. Children benefit from managers advocating on their behalf to ensure that children have access to specialist assessments so that appropriate plans can be put in place to ensure their needs are met.

Leaders have created a comprehensive workforce development plan that captures the organisation's ambitions going forward. Staff have access to a comprehensive learning and development programme. Leaders have introduced an innovative leadership and management academy for aspiring registered managers. The 'grow your own programme' supports succession planning, recruitment and retention. All staff have champion roles within the home that support them to become subject experts in specific areas of work.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: SC459354

Provision sub-type: Children's home

Registered provider: Jamores Limited

Registered provider address: 2 Thames Innovation Centre, Studio 52, Veridion Way,
Erith DA18 4AL

Responsible individual: Karen Malcolm

Registered manager: Post vacant

Inspector

Nicki Shaw, His Majesty's Inspector

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