

SC457272

Cambian Childcare Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This privately owned home provides care for up to three children between 11 and 18. The home's aim is to provide care and support to children who may have experienced abuse, neglect and exclusion in the past.

The manager was registered by Ofsted in June 2020.

Ofsted is aware of the challenges that COVID-19 (coronavirus) is currently posing to those we inspect. During this remote visit, the inspector took into consideration the impact of any measures being taken to slow the spread of COVID-19 by the manager. This has included the effect that these have had or are likely to have on staffing arrangements.

Inspection date: 16 June 2020

This monitoring visit

This monitoring visit has been undertaken remotely due to guidance relating to COVID-19. The purpose of the monitoring visit is to establish whether the provider has made suitable arrangements for the home to resume operating following a 13-month period of closure.

This children's home was judged requires improvement to be good at the full inspection on 18 April 2018. The home was temporarily closed in May 2018. During the period of closure, a registration condition was applied that required the provider to give three months' notice to Ofsted to resume providing care.

The home continued to be registered with Ofsted during the period of closure. No children have lived at the home since May 2018. External monitoring has been maintained, and the responsible individual has kept Ofsted informed about the developments at the home.

A new manager has been appointed and has registered with Ofsted.

From the information that the provider has supplied, they have demonstrated that they have suitable resources to resume operation in line with the home's statement of purpose. The requirements and recommendations from the last full inspection remain and will be reviewed at the next full inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
11/01/2019	Interim	Sustained effectiveness
25/04/2018	Full	Requires improvement to be good
13/12/2017	Full	Requires improvement to be good
09/11/2017	Full	Inadequate

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; help each child to understand how to keep safe; have the skills to identify and act on signs that a child is at risk of harm; manage relationships between children to prevent them from harming each other; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child's welfare; and are familiar with, and act in accordance with, the home's child protection policies. (Regulation 12(1)(2)(a)(i)(ii)(iii)(iv)(v)(vi)(vii)) In particular, ensure that risk assessments and missing-from-care records are comprehensive and include all relevant information.	31/07/2020
The registered person must prepare and implement a policy ('the behaviour management policy') which sets out—	31/07/2020

how appropriate behaviour is to be promoted in the children's home; and the measures of control, discipline and restraint which may be used in relation to children in the home. The registered person must keep the behaviour management policy under review and, when appropriate, revise it. The registered person must ensure that— within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— the effectiveness and any consequences of the use of the measure; and within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ('the authorised person') has spoken to the user about the measure; has signed the record to confirm it is accurate; and within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure. (Regulation 35(1)(a)(b)(2)(3)(a)(vii)(b)(i)(ii)(c)) In particular, ensure that the staff understand and implement the consistent use of positive and negative consequences, and provide timely management oversight of the records of each measure.	
The registered person must notify HMCI and each other relevant person without delay if— there is an allegation of abuse against the home or a person working there; there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40(3)(c)(e))	31/07/2020

The registered person must complete a review of the quality of care provided for children ('a quality of care review') at least once every 6 months. In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating— the quality of care provided for children; the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children. After completing a quality of care review, the registered person must produce a written report about the quality of care review and the actions which the registered person intends to take as a result of the quality of care review ('the quality of care review report'). The system referred to in paragraph (2) must provide for ascertaining and considering the opinions of children, their parents, placing authorities and staff. (Regulation 45(1)(2)(a)(b)(c)(5))	31/07/2020
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Recommendations

- The registered person is responsible for leading a team which provides high quality care for all of the children living at the home. They must lead and manage the home in a way that delivers the ethos, outcomes and approach set out in the statement of purpose. ('Guide to the children's homes regulations including the quality standards', page 52, paragraph 10.4)
In particular, provide children's meetings as set out in the statement of purpose.
- The registered person is responsible for ensuring that all staff consistently follow the home's policies and procedures for the benefit of the children in the home's care. Everyone working at the home must understand their roles and responsibilities and what they are authorised to decide on their own initiative. There should be clear lines of accountability. ('Guide to the children's homes regulations including the quality standards', page 54, paragraph 10.20)

In particular, managers should provide staff with opportunities to reflect on the effectiveness of behaviour management following incidents.

- Ensure that staff are familiar with the home's policies on record keeping. ('Guide to the children's homes regulations including the quality standards', page 62, paragraph 14.4)

In particular, ensure that all follow-up work with the children after an incident is recorded.

Information about this inspection

The purpose of this visit was to monitor the suitability of the home to reopen and provide care and accommodation for children.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC457272

Provision sub-type: Children's home

Registered provider: Cambian Childcare Limited

Registered provider address: Metropolitan House, 3 Darkes Lane, Potters Bar, Hertfordshire EN6 1AG

Responsible individual: Michael Coleman

Registered manager: Tom Watson

Inspectors

Trish Palmer, social care inspector

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