

SC456964

Registered provider: Cambian Childcare Limited

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is owned by a private company. It is registered to provide care for up to two children who may experience social and emotional difficulties.

The manager registered with Ofsted in September 2024.

Inspection date: 6 January 2025

Date of last inspection: 20 August 2024

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Information about this inspection

At this inspection, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

The inspector has looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

One child has moved out, and one child has moved in since the last inspection. The move into the home was managed in a child-centred way. The needs and preferences of the child already living in the home were considered before another child moved in. The child is forming good relationships with staff and is making progress, particularly in their education.

Children's views, feelings and wishes are taken into account. Children know how to make a complaint, and the manager ensures that children are informed of the outcome of any complaint.

Staff support children's health and well-being. One child is currently refusing medication for their health condition. However, the manager is working with health professionals to help the child to understand the importance of taking care of their own health.

The home is a welcoming environment. Children have been able to personalise their bedrooms by choosing wallpaper and furnishings. The light switch in the bathroom has now been changed so that all children are able to access it.

Children are supported to spend time with those who are important to them. The manager works with children and professionals to balance children's need for independence and social interaction with effective safeguarding measures. There are comprehensive risk management plans in place that support staff to keep children safe.

There has been a significant reduction of instances of children going missing from home. Staff follow established missing-from-home protocols. Staff actively search for children and ensure that they are collected when they are ready to return. The manager ensures that return home interviews are completed by a person independent of the home.

There is a stable core staff team that is growing in confidence and ability. Staff are committed to achieving positive outcomes for children. However, there are still several different staff members being used from other homes to support staffing arrangements. This means that children are not always cared for by a consistent staff team.

Staff report feeling well supported by managers and colleagues. Team meetings and staff supervision sessions are carried out regularly. They are of good quality and are used as an opportunity for reflection and to enhance staff practice.

The registered manager is suitably experienced. She has introduced more effective monitoring systems to maintain a comprehensive overview of the home and the progress of the children. The manager has high expectations and aspirations for the children and leads by example. The manager engages with other professionals and agencies to ensure that the children's needs are met.

Most of the requirements raised at the last inspection have been met.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
20/08/2024	Full	Requires improvement to be good
22/02/2024	Full	Good
06/12/2022	Full	Good
08/03/2022	Full	Good

What does the children's home need to do to improve?

Statutory requirement

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must ensure that the employment of any person on a temporary basis at the children's home does not prevent children from receiving such continuity of care as is reasonable to meet their needs. (Regulation 31 (1)) In particular, leaders and managers must ensure that there is a consistent team of staff who are suitably skilled and experienced to care for the children in their care. This requirement was made at the last inspection and is restated.	7 March 2025

Children's home details

Unique reference number: SC456964

Provision sub-type: Children's home

Registered provider: Cambian Childcare Limited

Registered provider address: Metropolitan House, 3 Darkes Lane, Potters Bar
EN6 1AG

Responsible individual: Katy Parsonage

Registered manager: Rhianne Malin

Inspector

Eve Ostridge, Social Care Inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://reports.ofsted.gov.uk>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

© Crown copyright 2025