

# SC456942

Registered provider: Cambian Childcare Limited

Monitoring visit

Inspected under the social care common inspection framework

## **Information about this children's home**

This home is owned by a private company. It is registered to provide care for one child who may have social and emotional difficulties. There were no children living at the home at the time of the inspection.

There is no registered manager in post.

**Inspection date: 6 December 2023**

## **This monitoring visit**

The home was judged to be inadequate at the previous full inspection on 11 October 2023. This visit took place to review the progress the provider had made following compliance notices being issued in relation to Regulation 13, the leadership and management standard, and Regulation 27, the appointment of a manager.

Although there have been attempts made to recruit, a manager has not yet been appointed. Therefore, a compliance notice under Regulation 27 has been issued again.

Staff are currently supporting other homes in the organisation while a manager is recruited. However, the responsible individual has ensured that they have come together for team meetings and training sessions in preparation for a child moving in.

Training completed has included reporting and recording, specifically in relation to the use of restraint, behaviour support refreshers and therapeutic models of support for children. The training was well received and staff complimented how effective it was in developing their skills and knowledge.

There has been a focus on ensuring that staff can meet the needs of the children that move in and how this can be assessed. There have been thorough reflective

practice sessions where the interim manager and staff reviewed any learning from when they supported a child who has moved out. Reflections have been honest. Staff have been able to identify what worked well, how they can improve the support they provide to children and what they need to do differently in the future.

The responsible individual has strengthened the monitoring systems in the home to ensure better oversight of the use of restraint.

The home itself is ready for a child to move in. All maintenance issues have been addressed and it has been repainted. In addition to this, there is a new system in place for managers to be able to quickly record and report on any maintenance issues to ensure that work is completed in a timely manner.

The latest review of the quality of care includes feedback from professionals. This means that the manager can take on suggestions for improvements.

The compliance notice issued under Regulation 13, the leadership and management standard has been met. There were further requirements made at the previous inspection under Regulation 20, restraint and deprivation of liberty and Regulation 12, the protection of children; both these requirements have also been met.

## Recent inspection history

| Inspection date | Inspection type | Inspection judgement            |
|-----------------|-----------------|---------------------------------|
| 11/10/2023      | Full            | Inadequate                      |
| 11/10/2022      | Full            | Good                            |
| 23/03/2022      | Interim         | Sustained effectiveness         |
| 02/11/2021      | Full            | Requires improvement to be good |

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

| Requirement                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Due date        |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| <p>*The registered provider must appoint a person to manage the children's home if—</p> <p>there is no registered manager in respect of the home; and</p> <p>the registered provider—</p> <p>is an organisation or a partnership;</p> <p>does not satisfy regulation 28; or</p> <p>is not, or does not intend to be, in day-to-day charge of the home.</p> <p>If the registered provider appoints a person to manage the home, the registered provider must, without delay, give HMCI notice of—</p> <p>the name of the person so appointed; and</p> <p>the date on which the appointment takes effect.<br/>(Regulation 27 (1)(a)(b)(i)(ii)(iii) (2)(a)(b))</p> <p>The registered provider must appoint a person to manage the children's home.</p> <p>This requirement was made at the last inspection and is restated.</p> | 4 February 2024 |

\*This requirement is subject to a compliance notice.

### Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## **Children's home details**

**Unique reference number:** SC456942

**Provision sub-type:** Children's home

**Registered provider:** Cambian Childcare Limited

**Registered provider address:** Metropolitan House, 3 Darkes Lane, Potters Bar  
EN6 1AG

**Responsible individual:** Katy Parsonage

**Registered manager:** Post vacant

## **Inspector**

Kerri Lynch, Social Care Inspector

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