

SC456910

Registered provider: Cambian Childcare Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is registered for up to two children. It is owned and operated by a national provider of children's services. The home looks after children who may display complex emotional and behavioural needs and/or a learning disability.

Inspection dates: 25 to 26 June 2019

Overall experiences and progress of children and young people, taking into account **good**

How well children and young people are helped and protected requires improvement to be good

The effectiveness of leaders and managers good

The children's home provides effective services that meet the requirements for good.

Date of last inspection: 10 December 2018

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
10/12/2018	Full	Good
11/01/2018	Interim	Sustained effectiveness
11/09/2017	Full	Good
09/02/2017	Interim	Improved effectiveness

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
In meeting the quality standards, the registered person must, and must ensure that staff— seek to involve each child's placing authority effectively in the child's care, in accordance with the child's relevant plans; seek to secure the input and services required to meet each child's needs. (Regulation 5 (a)(b)) In particular, this is in relation to arrangements being in place for children who go missing to have an independent return home interview on their return.	23/07/2019
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— ensure that the premises used for the purposes of the home are designed and furnished so as to— meet the needs of each child; and enable each child to participate in the daily life of the home. (Regulation 6 (1)(a)(b) and (2)(c)(i)(ii))	23/07/2019
The protection of children standard is that children are protected from harm and enabled to keep themselves safe.	23/07/2019

In particular, the standard in paragraph (1) requires the registered person to ensure that staff— understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child's welfare. (Regulation 12 (1)(2)(a)(v)(vi))	
The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose; that arrangements are in place to— ensure the effective induction of each child into the home; manage and review the placement of each child in the home. (Regulation 14 (1)(a)(b)(2)(a)(b)(i))	23/07/2019

Inspection judgements

Overall experiences and progress of children and young people: good

One child is making significant progress in all areas of her development. She benefits from a variety of clubs and enjoys spending time with friends. She is doing well at school and is due to pick her GCSE subjects soon. Her ability to manage her own emotions has notably improved since she moved in.

One child was spoken with during this inspection. She told the inspector how much she liked her home, and that she would not change anything. Staff celebrate achievements, both big and small, with this child.

The progress made by children is fully understood by the registered manager and her staff team. They recognise all steps children make in their development. For example, a

child who was not able to sleep in their bed is now able to.

Staff have a good awareness of children's needs, likes, and dislikes. This promotes child centred and individualised care planning which is good practice.

There is a stable core staff team at the home. This enables children to develop and maintain important relationships with staff.

Staff are not always communicating with family members, the importance of working together to meet the child's best interests.

This home lacks a homely and welcoming feel. Soft furnishings are minimal. There are no pictures of children who live at the home on the walls.

How well children and young people are helped and protected: requires improvement to be good

One child has moved out of the home recently. This child did not settle and was placing himself at risk of harm. It took too long before the decision was reached that staff could not keep him safe.

When children move into the home, assessments are not exploring the needs of all children fully. This has exposed children to harmful behaviours.

The child who recently moved in is often missing from the home. During the inspection, this child had been absent from the home for four nights.

Children do not always benefit from discussions with an independent person after they return from being missing. The registered manager is not challenging those responsible for these discussions effectively.

Risk presented by family members is not reported using official procedures. This means that children are not always safeguarded when spending time away from the home.

Behaviour management is consistently based on a nurturing approach. Praise and reward systems are used to build children's self-esteem. At times, negative sanctions are used which are not always effective.

The effectiveness of leaders and managers: good

The registered manager has provided stable and consistent management of the home for many years. Management oversight of practice is consistently good.

The registered manager is committed to the children she cares for. She is warm and nurturing, which can be seen when she is talking with children.

Written narrative about children's lives is good overall. This further demonstrates the nurturing ethos promoted by the registered manager.

Supervision of staff is used to address any concerns effectively. Where appropriate, senior leaders are involved with supervision sessions. This is good practice, as it adds a further level of scrutiny.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: SC456910

Provision sub-type: Children's home

Registered provider: Cambian Childcare Limited

Registered provider address: 4th Floor, Waterfront, Manbre Wharf, Manbre Road, Hammersmith, Middlesex, W6 9RU

Responsible individual: Nicola McClements

Registered manager: Beverley Goode

Inspector(s)

Polly Soper, social care inspector

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