

Inspection report for children's home

Unique reference number	SC456910
Inspector	Michelle Oxley
Type of inspection	Interim
Provision subtype	Children's home

Registered person	Cambian Childcare Limited
Registered person address	Pinnacle House 2 Oakwood Square, Cheadle Royal Business Park CHEADLE Cheshire SK8 3SB
Responsible individual	Sharon Michelle Edney
Registered manager	Beverley Lorraine Goode
Date of last inspection	15/05/2014

Inspection date	13/01/2015
Previous inspection	adequate
Enforcement action since last inspection	none

This inspection

This home was judged adequate at the last full inspection. At this interim inspection Ofsted judge that it has **improved effectiveness**.

The staff team provide good quality, consistent care to young people who have complex psychological and behavioural difficulties. The team are stable and team members work efficiently together. The Registered Manager is an effective leader who promotes a positive nurturing ethos, this forms the basis of the good quality care provided in this home.

Young people are engaged in education, although there is some reluctance, attendance is sustained. Young people recognise the benefits of education and the support and encouragement they receive from the staff team to succeed at school and college. This is an improvement as previously attendance was poor.

Young people's hobbies and interests are very well supported by the team. Activities are supported on an individual, rather than a group basis as each young person has very different interests. Young people appreciate the practical support they receive to pursue their interests as well as the financial investment the home makes supporting in their social activities.

The team works patiently and incrementally to enable young people to develop basic life skills around behaviour, social interactions and personal hygiene. Since their admission to the home, there is a measurable improvement in the acquisition of daily living skills and interpersonal skills. The team supports young people to make significant gains but there is still much work to be done to ensure that one young person sustains and embeds these skills for adulthood.

The team are very good at engaging young people, often under difficult circumstances and when dealing with behaviour that is challenging. Young people present as energetic, complex and demanding. Staff demonstrate patience and a commitment to young people by maintaining a nurturing approach; but demonstrate

firm boundaries. Young people state that they get along with the team, think the rules are fair and they feel safe in the home.

Physical restraint is not used and there have been no incidents of young people going missing. Potential safeguarding concerns are passed promptly to the correct agencies and staff have up to date training in safeguarding young people and child sexual exploitation.

The Registered Manager has ensured that the statutory requirements and good practice recommendations made following the previous inspection are complied with. Improvements have been made to the interior of the home which has been re plastered and decorated. Outside the courtyard has been clad with decking making a pleasant place to sit. Overall the house provides a good, homely environment.

New staff are now registered for required training and appraisals are carried out annually. There have been improvements to the homes monitoring systems; these now include consultation with young people, staff and others, about the quality of care provided.

Improvements have been made as recommended following the previous inspection. The home has improved its links with external agencies in order to support needs around sexual identity and suitable arrangements have been made to support young people's psychological wellbeing.

The homes statement of Purpose has been updated and includes the required information as recommended.

Information about this children's home

This home is registered for up to two young people. It is owned and operated by a national provider of children's services. The home looks after young people who may display complex emotional and behavioural needs.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
15/05/2014	Full	adequate
12/11/2013	Interim	satisfactory progress
13/06/2013	Full	good

What does the children's home need to do to improve further?

Recommendations

To improve the quality and standards of care further the service should take account of the following recommendation(s):

- Children receive care which helps them to prepare for and supports them into adulthood, so that they can reach their potential and achieve economic wellbeing (NMS 12)

What inspection judgements mean

At the interim inspections we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the main strengths, any areas for improvement, including any breaches of regulation, and any failure to meet national minimum standards. The judgements included in the report are made against the framework of inspection for children's homes.