

Children's homes - interim inspection

Inspection date	09/02/2017
Unique reference number	SC456910
Type of inspection	Interim
Provision subtype	Children's home
Registered provider	Cambian Childcare Ltd
Registered provider address	4th Floor, Waterfront, Hammersmith Embankment, London, W6 9RU

Responsible individual	Michael Spencer
Registered manager	Beverley Goode
Inspector	Polly Soper

Inspection date	09/02/2017
Previous inspection judgement	Requires improvement
Enforcement action since last inspection	None
This inspection	
The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection This home was judged requires improvement at the full inspection. At this interim inspection Ofsted judge that it has improved effectiveness. The home is clean, tidy, and well maintained. The registered manager and staff members are providing a homely, welcoming, and nurturing environment for young people. This is evidenced by the relaxed presentation of young people in their home. All of the recommendations made at the last inspection have been actioned by the registered manager. Training beyond mandatory training has been provided for staff to ensure that they are able to support young people who may demonstrate challenging behaviour. Staff members are provided with numerous opportunities to refresh their understanding of good safeguarding practice. The registered manager is also facilitating a good standard of reflective practice within team meetings and supervision sessions. This promotes a culture of seeking to improve the standard of care provided to young people. Behaviour management is fair and proportionate. There is also a much greater emphasis upon praise and recognition of positive behaviour which supports the development of self- esteem for young people. Young people are consistently given the opportunity to speak with independent visitors if they have been missing from home. This ensures that they are able to share any worries that they may have in respect of the care which they are provided. Young people are fully engaged in education and are also supported by staff to attend activities outside of education. Such as choir club, dance club, and horse riding lessons. Relationships between young people, family members, and people who are important to them are also fully supported. Young people spoken with shared that they liked their home. Although both commented that they found living with each other difficult. Further support is required in order to promote a positive relationship between the young people. Daily care planning, risk management and responses to safeguarding are of a good standard. However duplication of documents can make it difficult to find important	

information easily. This increases the risk of staff not accessing the correct information when caring for young people.

One young person needs to be given further support in order to ensure that they are emotionally ready to move on to a less supported living environment. It is evident that this young person has recently made poor decisions and placed themselves at risk of harm.

There is currently no clear transition plan in respect of ensuring that this young person will be able to keep themselves safe in a more independent living environment.

Information about this children's home

The home is registered for up to two young people. It is owned and operated by a national provider of children's services. The home looks after young people who may display complex emotional and/or behavioural needs.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
15/11/2016	Full	Requires improvement
29/01/2016	Interim	Sustained effectiveness
30/06/2015	Full	Good
13/01/2015	Interim	Improved effectiveness

What does the children's home need to do to improve?

Recommendations

To improve the quality and standards of care further the service should take account of the following recommendation(s):

- Staff must help each child to prepare for any moves from the home, whether they are returning home, moving to another placement or adult care, or to live independently. This includes supporting the child to develop emotional and mental resilience to cope without the home's support and, where the child is moving to live independently, practical skills such as cooking, housework, budgeting and personal self-care. As the home will have a day to day understanding of young people's capabilities and needs, children's homes staff will have a valuable contribution to make to the pathway planning process. They should actively seek to make the fullest contribution, working with other relevant persons. ('Guide to the Children's homes regulations including the quality standards', page 17, paragraphs 3.27 and 3.28).

What the inspection judgements mean

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people who it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*.

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