

SC456330

Registered provider: Cambian Childcare Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This privately run home offers mental health support, education and care for up to four children who may have experienced neglect, abuse or trauma that has left them vulnerable. The manager was registered in March 2019.

Inspection dates: 22 to 23 May 2019

Overall experiences and progress of children and young people, taking into account **good**

How well children and young people are helped and protected **good**

The effectiveness of leaders and managers **good**

The children's home provides effective services that meet the requirements for good.

Date of last inspection: 29 August 2018

Overall judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
29/08/2018	Full	Requires improvement to be good
24/05/2018	Full	Inadequate
13/09/2017	Interim	Declined in effectiveness
01/06/2017	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

This is a good home. The children have all made progress from their starting points. They feel that they are safe, that they are listened to and that they are cared for.

There are strong and positive relationships between the children and the staff. These relationships are forged through open and honest communication. These relationships are the cornerstone of the progress that children have made.

All the children had been out of education before living at the home. They are all now in school full time and making progress. One child is taking GCSEs. The child's headteacher said, 'The staff are phenomenal. Education is at the very forefront of everything that the staff do. [The child] had not been attending school for a long time but is now taking his exams and has the ability to do well.'

The staff consult with the children, are interested in what the children say and respond to them. The staff help the children, through key-working sessions and house meetings, to express their views and influence their care plans. The children feel listened to and good communication is constant at the home.

Children access a diverse range of individualised activities in the community and at the home.

The staff help the children to prepare for independence using a variety of different means. The staff enable the children to meet their own health needs. One child has developed the skills to manage his dietary requirements. This is a critical skill that will be valuable for the rest of his life.

The staff enable the children to see their families and other significant people. This often includes travelling very long distances. The staff stay overnight at hotels so that they are nearby to ensure that the visits go smoothly. Relationships with families are strong. Feedback from families and professionals about the quality of care was extremely positive

How well children and young people are helped and protected: good

The children feel safe. They talk to the staff if they are worried, frustrated or angry. The staff help children to develop their understanding of risk. Good behaviour is rewarded. Positive consequences are used five times more than negative sanctions.

There are times when the staff need to physically intervene to keep everyone safe. These interventions are appropriate and proportionate and happen rarely, with just seven physical interventions since the last inspection. The staff and the children reflect on incidents. This reduces the likelihood of incidents happening again in the future.

The staff understand their responsibilities when children go missing. Episodes of children going missing seldom happen, with just two incidents since the last inspection. On both occasions, the staff were proactive in looking for the children until the children returned safely to the home.

The children have regularly updated individual risk assessments that mitigate risk. Because of the location of the home, the children are considered to be at low risk of gang activity or exploitation. The home's location risk assessment does not consider any risks posed by radicalisation. This means that some local risks are insufficiently assessed.

The children are confident in making a complaint and will do so if they are unhappy or concerned. Following a recent physical intervention, a child made an allegation against a member of staff. This allegation was referred to the designated officer and investigated by a senior manager. However, Ofsted was not notified of this incident. This meant that Ofsted was not able to review the effectiveness of the home's response.

The effectiveness of leaders and managers: good

The manager registered with Ofsted in March 2019. He is enrolled on a relevant level 5 diploma. The manager is supported by a deputy manager. Both are respected by the staff, professionals, the children and their families.

The management team has a good knowledge of the children. Managers understand children's needs and the progress that they are making. The managers understand the importance of education, physical activity and family contact for the children. This is reflected in the progress that the children have made. The children's case files are concise and up to date.

The manager writes detailed assessments to consider potential placements at the home. All the children admitted since the last inspection still live at the home. No children have left.

The staff receive regular, supportive practice-led supervisions and annual appraisals. In addition, the staff are supported by a mental health practitioner who provides guidance and advice. The staff are well trained. They said that they benefit from the support that they receive.

The most recent internal review of the quality of care was comprehensive, with a clear action plan for development. Visits from an independent person have happened when the children are at school, meaning that the children's views are not gathered. The visitor still does not routinely gain feedback from professionals and family members. Consequently, the independent visitor's findings do not consider these views, which lessens the effectiveness of this monitoring.

The children who live at the home come from across the country. The manager has not notified the authority in which the home is located that the children live at the home as regulations require.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must notify HMCI and each other relevant person without delay if— there is an allegation of abuse against the home or a person working there. (Regulation 40 (4)(c))	28/06/2019
The registered person must notify, without delay, the local authority for the area in which the children's home is located of every admission of a child into the home and every discharge of a child from the home. A notification under this regulation must be in writing and must state— the child's name and date of birth; whether the child is provided with accommodation under section 20 or 21 of the Children Act 1989(a); whether the child is subject to a care or supervision order under section 31 of the Children Act 1989(b); the contact details for— the child's placing authority; and the independent reviewing officer appointed for the child's case; and whether the child has an EHC plan or a statement of special educational needs and, if so, details of the local authority with responsibility for the EHC plan or for maintaining the statement of special educational needs. (Regulation 41 (1)(3)(a)(b)(c)(d)(i)(ii)(e))	14/06/2019

Recommendations

- Under regulation 46, the registered person should review the appropriateness and suitability of the location and premises of the home at least once a year. The review should include the identification of any risks and opportunities presented by the home's location and strategies for managing these. ('Guide to the children's homes regulations including the quality standards', page 64, paragraph 15.1)
In particular, assess any risks of radicalisation in the local area.
- Any individual appointed to carry out visits to the home as an independent person must make a rigorous and impartial assessment of the home's arrangements for safeguarding and promoting the welfare of the children in the home's care. ('Guide to the children's homes regulations including the quality standards', page 65, paragraph 15.5)
In particular, gain the views of children and a range of professionals and family members.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: SC456330

Provision sub-type: children's home

Registered provider: Cambian Childcare Limited

Registered provider address: 4th Floor, Waterfront, Manbre Wharf, Manbre Road, Hammersmith, London W6 9RU

Responsible individual: Michael Coleman

Registered manager: Christopher Quinn

Inspector

Ricky D'Arcy, social care inspector

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