

SC454266

Registered provider: Cambian Childcare Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is owned and managed by a private provider. It provides care for up to four children who may have social, emotional or mental health difficulties.

The manager registered with Ofsted in March 2025.

There were three children living at the home at the time of the inspection. The inspector spoke with two of the children.

Inspection dates: 22 and 23 July 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 16 October 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
16/10/2024	Full	Good
10/10/2023	Full	Good
21/02/2023	Full	Good
24/02/2022	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

Children are making progress in the home. Staff prioritise building relationships with children and understanding them as individuals. Because of the trusting relationships that staff have established, children feel able to share their previous experiences and their current worries with staff. One child said that they 'love the home and the staff' and that children moving into the home are extremely lucky.

The home is comfortable and provides children with a family atmosphere. Children's bedrooms are personalised to their individual tastes. There are several communal areas in the home where children can spend time with staff and their peers.

Staff build positive relationships with the children's family members. This helps children to know that staff recognise the importance of these relationships to them. Children are supported by staff to spend time with their family, and when this presents challenges, staff will prioritise children's safety. One family member commented that the staff could not do anymore for their child and that they are satisfied their child is safe.

Staff support children to attend their health appointments. This includes routine check-ups and specialist appointments that may be out of area. This helps children to understand the importance of their health and feel cared for by staff.

Staff work closely with children and other agencies to prepare children for moving on from the home. This includes attending meetings and visiting the child's new home. This helps children to feel supported by staff during an important period in their lives. When they move, children are presented with memory books that include photos and written memories for children. This provides them with an important record of their time in the home.

Some children have made excellent progress in education, completing their exams and moving on to further education. When children face barriers in their education, staff provide them with encouragement and support. Staff attend meetings with professionals and will consider alternative options for education. One child has not been in education for almost a full school year. However, the staff and manager continue to look for strategies to encourage the child back into education.

How well children and young people are helped and protected: good

Children's risks and needs are prioritised appropriately by staff. Risk assessments are regularly updated with all available information to reflect the changing needs of the children. This helps to ensure that staff are focusing on the relevant risks and needs for children.

When children go missing from home, staff follow the strategies set out in their individual care plans. This includes making contact with the child and those who the child may be with. Staff will search for children and report them missing to relevant agencies. When children return home, they are welcomed by staff, who prioritise their well-being and safety. Return home interviews are completed, and key-work sessions take place to help staff to better understand children's experiences and provide them with the right support. This helps to reduce the risk of children being missing from home.

Children are well supported by staff when there are incidents of bullying. One child told staff that they felt unsafe in the home due to bullying from peers. Staff worked with the children to help them to understand the impact of bullying behaviour. This helps children to feel confident that staff take their safety and well-being seriously.

Staff know the children well and can effectively de-escalate situations where children are angry or upset. This means that the use of physical intervention is rare. When staff do need to hold a child, incidents are well recorded. This allows the manager to maintain good oversight of staff practice and can be assured that the use of restraint is safe and proportionate.

The effectiveness of leaders and managers: good

The registered manager brings a wealth of knowledge and experience to the home. The manager knows the children well and has a good insight into their experiences. The manager has high aspirations for the children, and this shared by the staff team.

Staff speak highly of the manager and feel well supported. They benefit from regular supervision that allows them time to reflect on the needs of children and the impact they have on children's experiences and progress. This helps the manager to have oversight of staff practice, including their strengths and areas for development.

The manager uses monitoring tools to maintain effective oversight of the home. This helps to ensure that children's risks and needs are being met, and that staff practice is subject to scrutiny. Where there may be concerns around practice, the manager is confident in addressing any issues directly.

The manager and staff build positive working relationships with external professionals. This helps to ensure that children can receive the support they need in a timely way. When the manager considers that decisions are not in the best interests of children, they challenge professionals and advocate on the behalf of children. Professionals acknowledged the efforts of the manager and said that the home goes 'above and beyond' for children.

The staff team is stable, with some staff having worked at the home for several years. Staff are knowledgeable and bring a range of experience to the home. The manager has introduced team building activities for staff to help them to develop their working

relationships and maintain stability for the home. Ultimately, this provides the children with secure and consistent care.

No requirement or recommendations were made following this inspection.

Information about this inspection

The inspector has looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: SC454266

Provision sub-type: Children's home

Registered provider: Cambian Childcare Limited

Registered provider address: 4th Floor, Parkview, 82 Oxford Road, Uxbridge UB8 1UX

Responsible individual: Ian Raine

Registered manager: Cally Willis

Inspector

Kerry Chater, Social Care Inspector

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