

SC453372

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The children's home provides care and accommodation for up to five children who have emotional and/or behavioural difficulties. It is operated by a private provider.

A new manager took up his post on 6 December 2019. He has applied to Ofsted to be registered.

Inspection date: 1 April 2020

This monitoring visit

This unannounced monitoring visit was carried out in response to a complaint that was received by Ofsted. The complainant alleged several safeguarding concerns and staff conduct issues that potentially put the children and young people at risk.

The inspector found that there have been occasions when the staff have not responded appropriately or consistently to situations where children and young people have been at risk. These include incidents where children and young people have gone missing and/or have had unauthorised access to the internet.

Additionally, the staff have not always positively managed behaviour. As a result, a child and a young person were able to barricade themselves in a bedroom on one occasion and, on a separate occasion, a young person was able to barricade herself in a bathroom. The police were called on both occasions to manage the child's and young person's behaviour and to reduce the risk of potential harm.

Staff reported that the child and young person were threatening to jump from an external first floor balcony and had smashed a window. The police were able to persuade the young people to come out of the bedroom.

On the second police were called because a young person had smashed the bathroom window and accessed an external floor balcony. This put the young person at risk of significant harm.

Staff conduct issues have negatively impacted the quality of care. One staff member was found to be driving dangerously when transporting a young person. Another vulnerable young person was left unsupervised due to two staff members being involved in a personal disagreement. Additionally, there is no clear guidance or risk assessments relating to any potential risks associated with family and friends working together.

Failings in the internal and external monitoring of the home have led to the provider not adequately addressing the above concerns. As such, improvements to the operation of the children's home have not been implemented.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
16/07/2019	Full	Good
24/09/2018	Full	Good
19/07/2017	Full	Good
11/01/2017	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home statement of purpose; ensure that staff work as a team where appropriate; ensure that the home's workforce provides continuity of care to each child; ensure that the staff have the experience, qualifications and skills to meet the needs of each child; ensure that the home has sufficient staff to provide care for each child; ensure that the home's workforce provides continuity of care to each child; and use monitoring and review systems to make continuous improvements in the quality and care provided in the home. (Regulations 13(1)(a)(b)(2)(a)(b)(c)(d)(e)(h))	19/06/2020
*The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to—	19/06/2020

understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home. (Regulation (13)(1)(a)(b)(2)(f))	
---	--

*These requirements are subject to a compliance notice.

Information about this inspection

Ofsted is aware of the challenges that Covid-19 is currently posing to those we regulate. During this visit, the inspectors took into consideration the impact of any measures being taken to slow the spread of Coronavirus by the setting. This has included the effect these have had on staffing arrangements.

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC453372

Provision sub-type: Children's home

Responsible individual: Mr Richard Parker

Registered manager: Post vacant

Inspector

Debbie White, social care inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit

www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://reports.ofsted.gov.uk/>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: <http://www.gov.uk/ofsted>

© Crown copyright 2020