

SC436818

Grace Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is owned by a private provider. It is registered to provide care for up to three children with learning disabilities.

The responsible individual was present during this visit. Two children were present during this monitoring visit.

Inspection date: 21 August 2023

This monitoring visit

This visit took place to monitor the provider's compliance with the current restriction notice issued by Ofsted, which states that no further children should be admitted to the home. No children have moved into the home and the registered person is complying with the notice.

The directors of the organisation have submitted a voluntary cancellation form for the home. Ofsted is currently considering this.

Staff have clear transition plans for the two children currently living in the home to move to new homes. Staff have advocated for homes which they feel will best meet the needs of the children. Social stories are used with the children to prepare them to move home. Staff have supported them to visit their new homes and explored the children's views on the homes. Both have expressed excitement about their new homes.

The registered manager post is currently vacant and the responsible individual is overseeing the home. They ensure there are enough staff to support the children. There have been no safeguarding concerns since the last monitoring visit.

An external investigation into staff practice has now been concluded. The registered person has shared the report with relevant parties. The responsible individual is awaiting a conclusion from the local authority designated officer.

Staff have positive relationships with the children. The children appeared happy and relaxed.

Statutory requirements were not reviewed during this visit and these have been restated.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
31/05/2023	Full	Inadequate
12/04/2023	Full	Inadequate
17/01/2023	Full	Inadequate
05/01/2022	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— understand and apply the home's statement of purpose; ensure that staff— understand and apply the home's statement of purpose; protect and promote each child's welfare; treat each child with dignity and respect; provide personalised care that meets each child's needs, as recorded in the child's relevant plans, taking account of the child's background; help each child to develop resilience and skills that prepare the child to return home, to live in a new placement or to live independently as an adult; make decisions about the day-to-day arrangements for each child, in accordance with the child's relevant plans, which give the child an appropriate degree of freedom and choice; ensure that the premises used for the purpose of the home are designed and furnished so as to—	31 August 2023

meet the needs of each child; and enable each child to participate in the daily life of the home. The conditions are— that the care meets the child’s needs. (Regulation 6 (1)(a)(b) (2)(a)(b)(i)(ii)(iii)(iv)(vi)(ix)(c)(i)(ii) (3)(b)) This specifically relates to ensuring that children’s care plans accurately reflect their care needs, are agreed with placing local authorities and shared with other professionals and the staff team.	
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child’s relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; have the skills to identify and act upon signs that a child is at risk of harm; are familiar with, and act in accordance with, the home’s child protection policies; that the home’s day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm; that the effectiveness of the home’s child protection policies is monitored regularly. (Regulation 12 (1) (2)(a)(i)(iii)(vii)(b)(e)) This specifically relates to ensuring that: risk assessments are reflective of the children’s needs; poor practice concerns raised are addressed effectively; and internal investigations	31 August 2023

assure professionals that safe and consistent care is being provided.	
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff work as a team where appropriate; ensure that staff have the experience, qualifications and skills to meet the needs of each child; ensure that the home's workforce provides continuity of care to each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(b)(c)(e)(f)(h)) This specifically relates to ensuring that leaders implement systems and processes to monitor the home effectively, address staffing concerns and make sure that all staff receive suitable training.	31 August 2023
In meeting the quality standards, the registered person must, and must ensure that staff— seek to develop and maintain effective professional relationships with such persons, bodies or organisations as the registered person considers appropriate having regard to	31 August 2023

the range of needs of children for whom it is intended that the children's home is to provide care and accommodation. (Regulation 5 (d)) This specifically relates to working with external agencies around the care and protection of children.	
The positive relationships standard is that children are helped to develop, and to benefit from, relationships based on— mutual trust and respect; positive responses to other children and adults. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— meet each child's behavioural and emotional needs, as set out in the child's relevant plans; that each child is encouraged to build and maintain positive relationships with others. (Regulation 11 (1)(a)(c) (2)(a)(i)(b)) This specifically relates to ensuring that staff support children to interact positively with each other and that children's plans are kept up to date.	31 August 2023
The children's views, wishes and feelings standard is that children receive care from staff who— take their views, wishes and feelings into account in relation to matters affecting the children's care and welfare and their lives. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff— help each child to express views, wishes and feelings; keep the children's guide and the home's complaints procedure under review and seek children's comments before revising either document.	31 August 2023

(Regulation (7) (1)(c) (2)(a)(ii)(c)) This relates to ensuring that children are regularly consulted about their care and that their views are acted on. It also relates to ensuring that the children's guide is updated to reflect the communication needs of the children.	
The registered person must ensure that all employees— receive practice-related supervision by a person with appropriate experience; and have their performance and fitness to perform their roles appraised at least once every year. (Regulation 33 (4)(b)(c)) This specifically relates to ensuring that all staff have an appraisal.	31 August 2023

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC436818

Provision sub-type: Children's home

Registered provider: Grace Care Limited

Registered provider address: 77 Boundary Road, West Bridgford, Nottingham
NG2 7DB

Responsible individual: Rachel Parry

Registered manager: Post vacant

Inspector

Ellen Monk, Social Care Inspector

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