

SC431931

Progressive Futures Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and managed by a private company. It provides care and support for up to three young people who can no longer live at home.

The manager registered with Ofsted in August 2011.

Inspection date: 9 March 2021

This monitoring visit

This visit took place because the home has not had an inspection since January 2019. The visit involved off-site inspection activity due to COVID-19 (coronavirus) restrictions.

The manager confirmed that there have been no children living at this home since March 2020. Members of staff have either been shielding due to government guidelines or they have moved to another home within the company. Some staff have resigned. The company has recently had a successful recruitment drive and new staff are in the process of completing an induction. As a result, the manager said that consideration would be given to new referrals in April 2021.

The requirements and recommendations set at the last inspection in January 2019 were not assessed at this visit. Therefore, they have been carried over to the next inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
09/01/2019	Full	Good
20/09/2017	Full	Good
09/03/2017	Interim	Sustained effectiveness
08/06/2016	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
In meeting the quality standards, the registered person must, and must ensure that staff— seek to secure the input and services required to meet each child's needs; and if the registered person considers, or staff consider, a placing authority's or a relevant person's performance or response to be inadequate in relation to their role, challenge the placing authority or relevant person to seek to ensure that each child's needs are met in accordance with the child's relevant plans. (Regulation 5 (b)(c)(d)) In particular, ensure that placing authorities are challenged when requests for relevant plans are not met.	30 April 2021
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard the standard in paragraphs (1) requires the registered person to— use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(h)) This is specifically in relation to ensuring that all monitoring and review activity completed in the home is recorded systematically.	30 April 2021

The independent person must produce a report about a visit ("the independent person's report") which sets out, in particular, the independent person's opinion as to whether— children are effectively safeguarded; and the conduct of the home promotes children's well-being. (Regulation 44 (4)(a)(b)) In particular, the report should provide analysis of the assessment of information provided to form an opinion that supports the registered person's understanding of the quality of care.	30 April 2021
The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every 6 months. In order to complete a quality of care review, the registered person must establish and maintain a system for monitoring, reviewing and evaluating— the quality of care provided for children; the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children. After completing a quality of care review, the registered person must produce a written report about the quality of care review and the actions which the registered person intends to take as a result of the quality of care review ("the quality of care review report"). (Regulation 45 (1) (2)(a)(b)(c) (3))	30 April 2021

Recommendations

- The registered person should review the appropriateness and suitability of the location and premises of the home at least once a year. The review should include the identification of any risks presented by the home's location and strategies for managing these. In particular, ensure that all potential hazards in the locality, including motorways and bridges, are considered when undertaking the assessment. ('Guide to the children's homes regulations including the quality standards', page 64, paragraph 15.1)
- The registered person should ensure that staff understand the importance of careful, objective and clear recording. Information about the child must always be recorded in a way that will be helpful to the child. Specifically, records should be legible, with any amendments attributable to the author. Records should specifically describe actual events and behaviours and avoid the use of colloquialisms. ('Guide to the children's homes regulations including the quality standards', page 62, paragraph 14.4)
- The registered person should ensure that good employment practice is maintained. They must ensure that recruitment safeguards children and minimises potential risks to them. In particular, the registered person should record all actions taken to contact the last previous employer who has been identified to provide a reference but has not done so. ('Guide to the children's homes regulations including the quality standards', page 61, paragraph 13.1)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC431931

Provision sub-type: Children's home

Registered provider: Progressive Futures Care Limited

Registered provider address: C/o 18a London Street, Southport, Merseyside PR9 0UE

Responsible individual: Zoe Wilkinson

Registered manager: Angela Hennigan

Inspector

Pam Nuckley, Social Care Regulatory Inspector

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