

Inspection report for children's home

Unique reference number	SC429011
Inspector	James Harmon
Type of inspection	Interim
Provision subtype	Children's home

Registered person	BetterCare Keys Limited
Registered person address	Laganwood House 44 Newforge Lane Belfast BT9 5NW
Responsible individual	Heather Ann Laffin
Registered manager	Zoe Tompkins
Date of last inspection	14/01/2015

Inspection date	26/03/2015
------------------------	------------

Previous inspection	good
Enforcement action since last inspection	none

This inspection

This home was judged good at the last full inspection. At this interim inspection Ofsted judge that it has **improved effectiveness**.

Young people are settled in the home and continue to make good progress with the assistance of a consistent, caring staff team that have formed trusting and positive relationships with young people. Young people feel safe and speak highly of the staff and their commitment. A young person said that this is the first home he has lived in where staff consistently show how much they care what happens to young people.

The sole recommendation made at the last inspection has been addressed by the registered manager and already implemented in practice. Improvements to care planning and behaviour management records for young people ensure that plans are individualised, and capture the life of the young person historically and as they progress.

The key working policy has been updated by the registered manager. Each month specific targets are set that relate to the young person's care plan. Each target is to be addressed and reported on in individual key working sessions. This will allow key working sessions to be consistent, planned and focused with the aim of improving outcomes for young people.

Staff successfully assist young people in developing age-appropriate skills that will aid their transition to independent living. In instances where a young person is not demonstrating a willingness to develop independence skills, the staff work with them to help them understand and overcome their anxiety about becoming independent. A young person said that part of his independence goals was to take driving licence and staff went out their way to ensure that it happened.

When concerns for a young person's mental health arise staff are proactive at identifying concerning behaviours exhibited by the young person and engaging with professionals, specifically CAMHS. As a result young people are supported, educated

on their health conditions and learn about potential treatment options. This leads to improved health and well-being for young people.

Information about this children's home

The service is run by a private organisation. The home is registered to provide medium to long-term care for up to three young people with emotional and behavioural difficulties. Young people living in the home can attend a school also run by the provider and have access to in-house therapeutic support.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
14/01/2015	Full	good
04/03/2014	Interim	good progress
10/10/2013	Full	good
12/12/2012	Interim	good progress

What inspection judgements mean

At the interim inspections we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the main strengths, any areas for improvement, including any breaches of regulation, and any failure to meet national minimum standards. The judgements included in the report are made against the framework of inspection for children's homes.