

SC423442

Registered provider: Care Management Solutions Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is privately operated. The home is registered to provide care and accommodation for up to five children or young people who have emotional and/or behavioural difficulties.

Inspection date: 30 January 2018

Judgement at last inspection: good

Date of last inspection: 7 November 2017

Enforcement action since last inspection:

None

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection.

At the interim inspection, Ofsted judges that it has improved effectiveness.

Young people continue to make progress through living at the home. This progress is highly individualised from their starting point and previous care history. While some young people attend education regularly, some struggle with attendance. Staff work hard at encouraging the young people to value the role that education plays in their lives, and staff are creative in their approach to promote attendance.

Young people learn to trust the staff, building relationships and returning to the home at agreed times. A social worker described this change for one young person as follows: 'Just the act of returning back to the home is massive for him.'

Since the last inspection, some young people have experienced a significant reduction in incidents of missing from home. There have not been any complaints, nor circumstances requiring staff to physically intervene. Since living at the home, some young people have

improved their emotional responses to frustration and anger, and with the support from staff are managing their feelings better. When appropriate, a restorative and educative approach has been taken by staff to resolve difficulties that young people may face with peer relationships.

Since the last inspection, no young people have left the home or joined. There have not been any changes to the staff team. This has provided young people with a stable and predictable environment. Referrals to the home have been carefully considered by the manager, and maintaining stability for the young people currently living at the home is a high priority.

The requirements made at the previous inspection have been met, and all but one recommendation has been met. The outstanding recommendation relates to ensuring that there are sufficient details contained within the statement of purpose regarding documentation that staff require from the placing local authorities.

Other improvements include a newly introduced incentive scheme for young people. This has been devised in consultation with young people and to date is proving successful. New systems for staff to record key working are assisting managerial oversight and monitoring of the work completed with young people. These also provides feedback to staff, and a clear monthly overview of progress achieved. The manager is clear about the areas for development in the home and the progress that has been achieved. The management team is open to learning and strives for continuous improvement.

Staff and managers are actively engaged with other agencies to ensure that young people receive good-quality care. Professionals report that information sharing is appropriate and timely.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
07/11/2017	Full	Good
28/02/2017	Full	Requires improvement
05/01/2017	Full	Inadequate
07/12/2015	Interim	Sustained effectiveness

What does the children's home need to do to improve?

Recommendations

- Homes are required to develop and keep under review a 'statement of purpose'. ('Guide to the children's homes regulations including the quality standards', page 14, paragraph 3.5) This is with particular reference to the home's statement of purpose having clear details about the admission and emergency admission procedures.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: SC423442

Provision sub-type: Children's home

Registered provider: Care Management Solutions Limited

Registered provider address: 2 Ravens Lodge, Huddersfield Road, Dewsbury, West Yorkshire WF13 3EE

Responsible individual: Gary Kent

Registered manager: David Ayres

Inspector

Pauline Yates, social care inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit <http://www.nationalarchives.gov.uk/doc/open-government-licence>, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://www.gov.uk/government/organisations/ofsted>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: <http://www.gov.uk/ofsted>

© Crown copyright 2018