

# SC423442

Registered provider: Care Management Solutions Ltd

Full inspection

Inspected under the social care common inspection framework

## Information about this children's home

This home is privately operated. It provides care for up to three children who may experience social and emotional difficulties.

The manager registered with Ofsted in December 2023.

At the time of the inspection, three children were living at the home. Inspectors spoke with all three children.

### Inspection dates: 27 and 28 August 2025

|                                                                                           |             |
|-------------------------------------------------------------------------------------------|-------------|
| <b>Overall experiences and progress of children and young people,</b> taking into account | <b>good</b> |
|-------------------------------------------------------------------------------------------|-------------|

|                                                             |      |
|-------------------------------------------------------------|------|
| How well children and young people are helped and protected | good |
|-------------------------------------------------------------|------|

|                                           |      |
|-------------------------------------------|------|
| The effectiveness of leaders and managers | good |
|-------------------------------------------|------|

The children's home provides effective services that meet the requirements for good.

**Date of last inspection:** 1 October 2024

**Overall judgement at last inspection:** good

**Enforcement action since last inspection:** none

## Recent inspection history

| Inspection date | Inspection type | Inspection judgement            |
|-----------------|-----------------|---------------------------------|
| 01/10/2024      | Full            | Good                            |
| 03/05/2023      | Full            | Good                            |
| 22/06/2022      | Full            | Good                            |
| 23/03/2022      | Full            | Requires improvement to be good |

## Inspection judgements

### **Overall experiences and progress of children and young people: good**

Children say they feel safe, settled and happy at the home. Their engagement with staff in the comfort of the environment reflects this. All children said they would not change anything about the home and are happy where they live.

Children help shape their care. They review their care plans and share their views in house meetings. Staff support them to take part in chosen activities, both alone and with others. Children have gone on holidays with staff and joined local clubs to build friendships. When a child raises an issue, staff share it in the house meetings to discuss, and this supports both children and staff to learn and develop.

All children are making progress in education. The manager and staff work hard to find the right learning environment for each child. This has enabled one child to achieve some GCSEs and enrol in college. The manager ensures plans are in place for all professionals to understand and meet children's learning needs.

Staff support children's health and well-being, encouraging safe sexual health, smoking cessation and eating well. Staff encourage choices that match each child's goals and act early when concerns arise. This helps children understand how their choices affect their future. Staff now work with a mental health service to offer more support to children when needed.

Staff help children maintain and rebuild family relationships. They support activities such as visits with family and finding out about children's family links. In some cases, staff speak with professionals to help children reconnect safely. Two children have now rebuilt relationships with their parents and brothers and sisters, which strengthens children's identities.

Children grow in confidence and independence. One child who needed close supervision now enjoys free time and travels alone by bus. When children move out of the home, staff listen to their views and make decisions in their best interests.

### **How well children and young people are helped and protected: good**

Staff understand their duties in safeguarding children and act quickly when concerns arise. They know each child's risks and respond in ways that keep children safe. Risks are reviewed each month, and staff receive updated guidance when incidents happen to support consistent care.

Children learn how to keep themselves safer. Weekly sessions on internet safety take place. Staff also hold extra discussions on risk-related subjects. These are tailored to each child's understanding and current life events. One child said they had made progress after reducing their smoking and feeling better emotionally.

Staff help children understand boundaries through a consistent behaviour management approach. Staff follow the home's policies and review behaviour records weekly to check that their responses to children are fair and timely. They also talk with children and social workers when updating agreements, such as phone use, to ensure clarity and fairness.

Staff rarely hold children and only do so when needed to keep everyone safe. Records of physical intervention are written in a child-friendly way. They include all important details and help children understand why the incident took place.

Staff respond quickly when children return late or go missing from the home. They carry out welfare checks, search locally and follow agreed protocols. While return home interviews have not always been carried out by an independent person, the manager has acted appropriately. An independent person has now been identified to complete these interviews.

### **The effectiveness of leaders and managers: good**

The manager knows each child's history, goals and needs well, often without needing to refer to written records. This shows a strong commitment to personalised care. The manager uses staff records of children's progress and achievements to guide and develop the care children receive to meet their needs.

The manager advocates for both children and staff. Her dedication to improving the home is reflected in the values shared by staff. Staff and the manager show kindness and consistency, no matter the situation.

Staff describe the home as 'welcoming' and 'respectful'. They feel proud to work there and are committed to helping children succeed. Diversity is supported through learning about, celebrating and incorporating cultural traditions into daily life at the home, and actively encouraging children to express their sexuality and individuality.

Staff feedback is positive. They value the care they provide to children, the support they receive from managers, and the chance to develop in their roles within the organisation. Staff feel well trained and confident, which helps them offer meaningful experiences to children.

Recruitment checks have not always met requirements. Some records, such as employment history and right-to-work checks, have been incomplete. The manager took immediate action in response to any incomplete records.

The manager's processes for maintaining effective oversight of the home have missed some areas, including ensuring that documents remain complete and up to date. The manager welcomes feedback and sees it as a chance to improve. However, there is some

reliance on external review to recognise when administrative tasks need completing, such as the home's statement of purpose.

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person must comply within the given timescales.

| Requirement                                                                                                                                                                                                                                                                                                                                              | Due date        |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| <p>The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety.</p> <p>The requirements are that—</p> <p>full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2.<br/>(Regulation 32 (1) (3)(d))</p>                        | 10 October 2025 |
| <p>The registered person must compile in relation to the children's home a statement (the "statement of purpose") which covers the matters listed in Schedule 1.</p> <p>The registered person must—</p> <p>notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision.<br/>(Regulation 16 (1) (3)(b))</p> | 10 October 2025 |

### Recommendation

- The registered person should ensure that they notify Ofsted and other relevant persons if one of the situations specified in regulation 40 occurs. Particularly if there is an incident relating to the protection, safeguarding or welfare of a child living at the home that the registered person considers to be serious. The registered person should ensure they have a clear understanding of what constitutes a serious incident and be able to provide rationale why they do not refer an incident. ('Guide to the Children's Home Regulations, including the quality standards', page 63, paragraph 14.12)

### Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well

it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

## Children's home details

**Unique reference number:** SC423442

**Provision sub-type:** Children's home

**Registered provider:** Care Management Solutions Ltd

**Registered provider address:** 57 Lydgate, Lepton, Huddersfield HD8 0LT

**Responsible individual:** Rebecca Halliwell

**Registered manager:** Kay Thomason

## Inspectors

Vikki Thwaites, Social Care Inspector (lead)

Rachel Fairhurst, His Majesty's Inspector



The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for looked after children, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email [enquiries@ofsted.gov.uk](mailto:enquiries@ofsted.gov.uk).

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit [www.nationalarchives.gov.uk/doc/open-government-licence](http://www.nationalarchives.gov.uk/doc/open-government-licence), write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: [psi@nationalarchives.gsi.gov.uk](mailto:psi@nationalarchives.gsi.gov.uk).

This publication is available at [www.gov.uk/government/organisations/ofsted](http://www.gov.uk/government/organisations/ofsted).

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate  
Store Street  
Manchester  
M1 2WD

T: 0300 123 1231  
Textphone: 0161 618 8524  
E: [enquiries@ofsted.gov.uk](mailto:enquiries@ofsted.gov.uk)  
W: [www.gov.uk/ofsted](http://www.gov.uk/ofsted)

© Crown copyright 2025