

Inspection report for children's home

Unique reference number	SC423442
Inspector	Nicola McEvinney
Type of inspection	Interim
Provision subtype	Children's home

Registered person	Care Management Solutions Limited
Registered person address	2 Ravens Lodge Huddersfield Road DEWSBURY West Yorkshire WF13 3EE
Responsible individual	Linda Halliwell
Registered manager	Linda Halliwell
Date of last inspection	08/10/2013

Inspection date	26/06/2014
Previous inspection	adequate
Enforcement action since last inspection	none

This inspection

This home was judged adequate at the last full inspection. At this interim inspection Ofsted judge that it has **sustained effectiveness**.

The purpose of this interim inspection was to assess the progress made since the last full inspection in October 2013 when the home was judged to be adequate. A number of requirements and recommendations were made at that inspection, the majority of which the home has addressed.

There have been very few restraints recorded. These records meet the regulation. However, young people's views are not included in the record which does not ensure that the incident has been discussed with them.

Complaints are appropriately recorded and have been dealt with to the satisfaction of the complainant.

The home has a system in place to ensure all appropriate bodies are informed of significant events. This ensures good overview of the home particularly by Ofsted.

The Regulation 34 reports still do not include the views of the young people, their parents or placing social workers. This monitoring is not robust and there have been issues identified at this inspection that should have been picked up through the monitoring process. For example, on some shifts none of the care staff have an appropriate qualification. This is not good deployment of staff. There were some errors in the recording of a restraint which does not ensure transparency. However, the Registered Manager/Responsible Individual has secured the services of an individual who now undertakes the Regulation 33 visits, as required by the amended regulations. This will support the Registered Manager/Responsible Individual to have a good overview of the service.

Young people have the opportunity to have their views recorded in their care plan. This ensures that they are listened to. Risk assessments are regularly reviewed in

line with new information or changes in risks or behaviour. This ensures that risk assessments are current.

Although the Statement of Purpose has been reviewed and amended, a copy has not been sent to Ofsted as required.

Other shortfalls were identified at this inspection. Young people's health could be compromised by the lack of protocols in place which would advise staff what action to take in the event of a young person having an asthma attack. Care plans do not identify all young people's health needs.

Staff have not completed the Children's Workforce Development Council's induction standards within six months of their commencement of employment and have not commenced level 3 Children & Young Peoples Workforce Diploma within six months of confirmation of employment. However, staff consider that they are well supported by the manager. They have regular supervision and new staff have had a comprehensive in-house induction ensuring that they are familiar with the home's policies and procedures.

Some young people's welfare is compromised by their involvement in serious risk taking behaviours. Social workers speak positively about the measures taken by the staff team to help keep young people safe, saying 'they do everything possible in very difficult circumstances'. Social workers consider that the staff work well with families and support their contact.

Young people have settled well and respond to the consistent boundaries that are in place. They form good attachments to the staff team who provide a nurturing environment for them.

Information about this children's home

This privately owned home is registered to provide care and accommodation for up to five young people with emotional and/or behavioural difficulties.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
08/10/2013	Full	adequate
17/06/2013	Interim	good progress
23/07/2012	Full	adequate
16/05/2012	Interim	good progress

What does the children's home need to do to improve further?

Statutory Requirements

This section sets out the actions which must be taken so that the registered person/s meets the Care Standards Act 2000, Children's Homes Regulations 2001 and the National Minimum Standards. The registered person(s) must comply with the given timescales.

Reg.	Requirement	Due date
4 (2001)	provide a copy of the statement of purpose to HMCI (Regulation 4 (2))	31/07/2014
34 (2001)	ensure matters set out in Schedule 6 are monitored; particularly restraint records and duty rosters. (Regulation 34 and Schedule 6 (12) and (23))	31/07/2014

Recommendations

To improve the quality and standards of care further the service should take account of the following recommendation(s):

- ensure young people have the opportunity to discuss incidents of restraint and have their views recorded (NMS 3.17 and Volume 5, statutory guidance for local authorities on the placement and welfare of looked after children, paragraph

2.103)

- ensure staff complete the Children's Workforce Development Council's induction standards within 6 months of commencing employment (NMS 18.3)
- ensure staff commence level 3 Children & Young Peoples Workforce Diploma within 6 months of confirmation of employment (NMS 18.5)
- ensure the overall competence and deployment of staff is balanced to include qualified staff working each shift (NMS 17.1)
- ensure placement plans contain all health information and protocols are in place if emergency intervention may be required. (NMS 6.5)

What inspection judgements mean

At the interim inspections we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the main strengths, any areas for improvement, including any breaches of regulation, and any failure to meet national minimum standards. The judgements included in the report are made against the framework of inspection for children's homes.