

SC423442

Care Management Solutions Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is privately owned. It is registered to provide care and accommodation for up to five children, irrespective of gender.

The manager has been registered since October 2020.

Inspection date: 22-23 February 2021

This monitoring visit

Due to the restrictions in place relating to COVID-19 (coronavirus), this monitoring visit was carried out off site. The visit was to investigate potential breaches of regulations, following information being shared with Ofsted in notifications that indicated a potential risk of harm to children. The visit included a review of documents, a virtual tour of the building and discussions with children, staff, families and relevant professionals.

This home was last inspected in March 2020. The overall judgement at last inspection was good.

Children build positive relationships with staff. Children who live in the home say that staff help them to understand and talk about their experiences, worries and the things that matter to them most. As a result, children have begun to respond positively to the care that they receive.

Some of the children have made dramatic changes to their lives. For example, there has been a considerable reduction in risk-taking behaviours such as self harm. This means that the children are now considerably safer than they were prior to coming to this home. Children acknowledge that the support of the staff has been an important factor.

Physical intervention has only been used when all other avenues of de-escalation have been tried. Following physical intervention, the manager undertakes debriefs

and consultation with the staff team and the social worker to ensure that the measure used was appropriate. However, records relating to the intervention lack clarity and do not have appropriate management oversight. This hinders the registered manager's ability to identify potential strategies to reduce the risk of reoccurrence.

The rate of missing from home incidents has reduced. There has been a significant drop in the frequency of these episodes. However, when this has occurred staff follow agreed protocols and are proactive in their response. This ensures that the child returns home as quickly as possible.

There are areas of repeated damage around the home and, although repairs have been carried out, they are not sustainable. Furthermore, on occasions the bathroom has been inaccessible to children and staff due to damage. The registered manager has acknowledged this shortfall and plans are in place to address it.

On a small number of occasions, staff have called the police to help manage behaviour. When this happens, the registered manager has helped staff to reflect on their actions and the impact on the children. However, this demonstrates that not all staff are confident in managing challenging behaviour. Therefore, additional training to support the staff with behaviour management practice has been requested but has not yet been facilitated.

The registered manager recognises that, on at least one occasion, a significant incident was not notified to Ofsted. As a result, Ofsted did not have full oversight of the event that occurred.

Staff attend regular team meetings and supervisions. However, supervision records lack detail and do not evidence reflective practice. This is a missed opportunity to support staff development.

Monitoring undertaken by the registered manager is improving. Where gaps in practice are identified, the registered manager takes quick action to address these. However, there are shortfalls, particularly in relation to the oversight of records.

Professionals and families said that staff work well in partnership with them, and that the manager advocates well for the children. Professionals speak very positively about staff communication and partnership working.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
10/03/2020	Full	Good
22/05/2018	Full	Good
30/01/2018	Interim	Improved effectiveness
07/11/2017	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff have the experience, qualifications and skills to meet the needs of each child; use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b)(2)(c)(h)) In particular, ensure that staff have access to relevant training. That staff supervision records include evidence of the discussions that have taken place. The registered manager is to ensure that a record is kept of their evaluation of significant incidents and/or events.	28 May 2021
The quality and purpose of care standard is that— In particular, the standard in paragraph (1) requires the registered person to— provide to children living in the home the physical necessities they need in order to live there comfortably. (Regulation 6 (1)(2)(vii))	28 May 2021
The registered person must notify HMCI and each other relevant person without delay if— there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(e))	28 May 2021

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC423442

Provision sub-type: Children's home

Registered provider: Care Management Solutions Limited

Registered provider address: 57 Lydgate, Lepton, Huddersfield HD8 0LT

Responsible individual: Rebecca Halliwell

Registered manager: Melanie Kenworthy

Inspector

Noel Cooper, Social Care Inspector

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