

Inspection report for children's home

Unique reference number	SC412687
Inspection date	12/02/2014
Inspector	Louise Redfern
Type of inspection	Interim
Provision subtype	Children's home

Date of last inspection	17/07/2013
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Service information

Brief description of the service

This home is privately owned and registered to provide care and accommodation for up to three young people who have emotional and/or behavioural difficulties.

The inspection judgements and what they mean

Good progress	The children's home has demonstrated continued improvement in quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the large majority of recommendations that were raised at the previous inspection.
Satisfactory progress	The children's home has maintained quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the majority of recommendations that were raised at the previous inspection.
Inadequate progress	The children's home has failed to address one or more requirements and/or has not met the majority of recommendations and/or the quality of care and outcomes for children and young people have declined since the last full inspection.

Progress

Since their previous inspection the service is judged to be making **good progress**.

At the previous full inspection in July 2013, the overall effectiveness of the service was judged as good. Three requirements and two recommendations for improvement were set. This inspection looked at the progress made and at any other concerns raised since the last inspection. Good progress has been made since the last inspection.

The Registered Manager has ensured that notifiable events have been reported in accordance with Regulation 30. The Registered Manager is routinely reviewing the measures of control imposed for effectiveness and noting any consequence of the measure used. This means that the Registered Manager is ensuring that the measure of control is appropriate and young people are supported to manage and reflect on their behaviour. Further evaluation and analysis of physical intervention is helping to identify triggers for young people, which has resulted in a reduction in the numbers of physical interventions.

Records are well maintained, confidential, stored correctly and contribute to the understanding of the young person's life. Memory files have been implemented since the last inspection. This provides young people with a pictorial story of their time in

the home and celebrates their experiences and achievements. Statutory medical examination record and statement of educational need are held on young people's files. When there is a delay in receiving the formal record, detail records from the meetings are produced by the staff team. This means there is no delay in young people receiving the appropriate support.

The staff team report that they are well supported by the Registered Manager and senior staff within the team. Staff receive regular supervision, a record of which is signed by both the supervisor and supervisee at the end of each supervision. The staff team are well-trained professionals committed to improving the outcomes of young people. All staff are either qualified or working towards being qualified.

Young people continue to make excellent progress and are thriving in the placement. One young person commented 'when I came to live here I had nothing. Now I am in education, I am ready to move into independence and I have got a real life.'

Educational attainment has significantly improved for all young people. All young people are now engaged in education and have excellent levels of attendance. One educational professional reported 'there has been a significant improvement noted in X's engagement and achievement.'

The décor of the home has improved, young people and staff have chosen new colours and furniture for communal areas, and they now have pride in the home they live in. Young people's achievements continue to be celebrated in the home. One parent commented 'it's like an extension of my family, the way the staff care for my son is excellent. He is now at college and doing amazingly well.'

A well-established and committed Registered Manager and staff team continue to care for the young people and have high aspirations for them. In meeting the requirements and recommendations raised at the last inspection, the Registered Manager has demonstrated good progress and an on-going commitment to improving the quality of care provided for the young people. No further requirements or recommendations were raised at this inspection.

About this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the progress made by the provider since the last full inspection, identifies any further strengths, any areas for improvement and makes judgements as outlined in the *Inspection of children's homes – framework for inspection*.