

Children's homes - interim inspection

Inspection date	06/01/2016
Unique reference number	SC412296
Type of inspection	Interim
Provision subtype	Children's home
Registered person	Springfield Road Children's Homes Ltd
Registered person address	5 Cornfield Terrace, Eastbourne, East Sussex, BN21 4NN

Responsible individual	Paula Jarrett
Registered manager	Paula Jarrett
Inspector	Paul Taylor

Inspection date	06/01/2016
Previous inspection judgement	Good
Enforcement action since last inspection	None
This inspection	
The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection This home was judged Good at the full inspection. At this interim inspection Ofsted judge that it has Improved effectiveness. At the inspection in July 2015 two requirements and two recommendations were made. These have been addressed fully. There is now an embedded system operating in the home whereby young people's access to the internet is reviewed and their internet history examined. This ensures they are accessing the internet appropriately and safely. Young people now have ready access to their care plans and can comment on them if they wish. 'They offer to show me my key sessions and care plan all the time but I don't always want to see them' said a young person. The young person's guide has the contact details in place for the Office of the Children's Commissioner, this means that they can contact this service directly. Individual protocols are now more detailed regarding steps to take if a young person is missing or absent without permission. These specify the level of risk the young person may face if they run away. As a result, staff are very clear about what to do and who to contact if a young person is absent without permission. Support for young people continues to be of a very good standard. The home works closely with families, especially to enable contact, and this helps to develop relationships which may have been difficult and strained previously. As a result, young people have been supported to re-establish positive contact and have increased quality time with their families. Good liaison is maintained with both parents and placing authorities; this ensures that collaborative working is achieved for the benefit of each young person. The home works well with educational provisions to ensure that young people attend their placements or have suitable temporary arrangements in place if they are struggling to attend school or college. While health needs are met well for the young people, the accurate recording of	

administration of medication has not been consistently achieved. One young person had the incorrect dose of medication recorded in one record while the correct dosage was recorded in another. Although this is an administrative error and has had no impact on the welfare of the young person, this could possibly lead to confusion. A requirement is made for the home to address this issue.

Information about this children's home

The home is privately owned and is registered to accommodate up to three young people who have emotional and behavioural difficulties.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
17/07/2015	Full	Good
26/03/2015	Interim	Improved effectiveness
30/10/2014	Full	Good
26/11/2013	Interim	Good progress

What does the children's home need to do to improve?

Statutory Requirements

This section sets out the actions which must be taken so that the registered person/s meets the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*. The registered person(s) must comply with the given timescales.

Requirement	Due date
Ensure that the registered person must make arrangements for the handling, recording, safekeeping, safe administration and disposal of medicines received into the children's home. In particular the registered person must ensure that a record is kept of the administration of medicine to each child. This is in relation to ensuring that an accurate record is maintained of the dose of medication given. (Regulation 23(2)(c)).	07/02/2016

What the inspection judgements mean

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people who it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*.

Any complaints about the inspection or the report should be made following the procedures set out in the guidance *raising concerns and making complaints about Ofsted*, which is available from Ofsted's website: www.gov.uk/government/organisations/ofsted. If you would like Ofsted to send you a copy of the guidance, please telephone 0300123 4234, or email enquiries@ofsted.gov.uk.

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, workbased learning and skills training, adult and community learning, and education and training in prisons and other secure establishments. It inspects services for looked after children and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 4234, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at www.gov.uk/government/organisations/ofsted.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/government/organisations/ofsted

© Crown copyright 2015