

Inspection report for children's home

Unique reference number	SC411616
Inspector	James Harmon
Type of inspection	Interim
Provision subtype	Children's home

Registered person	Calcot Services for Children Limited
Registered person address	200 Brook Drive Green Park READING RG2 6UB

Responsible individual	Harvinder Singh
Registered manager	Hayley Jane Wiles
Date of last inspection	19/12/2014

Inspection date	25/03/2015
Previous inspection	outstanding
Enforcement action since last inspection	none

This inspection

This home was judged outstanding at the last full inspection. At this interim inspection Ofsted judge that it has **sustained effectiveness**.

Great relationships continue to exist between young people and staff that enable young people to feel safe and confident while developing a positive self-awareness. This ensures that young people are making positive progress in their lives while coming to understand the issues relating to their care. A placing social worker believes that the staff work 'very well with young people and communicate extremely well with professionals while providing consistent care for the young people.' A young person that was new to the home at the last inspection expressed how happy and safe they now felt.

Significant incidents rarely occur in the home but when they do, the current system and process for handling significant events continues to be robust and effective with the safety and well-being of young people at the forefront. The staff and registered manager evidence their ability to successfully support and advocate for young people with mental health issues. The good quality engagement with external professionals by staff enables young people to receive the assistance necessary to achieve a positive outcome.

On occasion, when young people suddenly present as challenging towards staff, they react calmly and continue to engage positively with the young person while attempting a variety of methods to de-escalate the situation. If a staff member is unsure of what action to take when young people present as difficult, an on-call duty manager is consulted to ensure the situation is managed well which keeps young people safe. A young person involved in such an incident told of how s/he was able to meet with staff and reflect on the incident, rather than staff giving consequences quickly.

Young people continue to have an excellent range of activities available, which allow them to develop social skills and self-confidence. A young person proudly related

how they recently performed with their school choir at a well-known football stadium and received numerous certificates from another activity programme regularly attended.

There were no requirements or recommendations made in the last report. The new regulations coming into effect in April 2015, are starting to be implemented throughout the home by the registered manager, for example young people have been provided their own security safes in their room to keep important items secure from fire or theft. Young people expressed that knowing their very important documents are safe makes a big difference in their lives.

Information about this children's home

The home is privately owned by an established company. The home is registered to accommodate a maximum of three young people who may have emotional and behavioural difficulties. A therapeutic approach is taken in working with children and young people with the aim of enabling them to return to their family home or to an alternative family placement.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
19/12/2014	Full	outstanding
26/02/2014	Interim	satisfactory progress
27/11/2013	Full	outstanding
20/03/2013	Interim	good progress

What inspection judgements mean

At the interim inspections we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the main strengths, any areas for improvement, including any breaches of regulation, and any failure to meet national minimum standards. The judgements included in the report are made against the framework of inspection for children's homes.