

Children's homes - interim inspection

Inspection date	23/03/2016
Unique reference number	SC396721
Type of inspection	Interim
Provision subtype	Children's home
Registered person	Reflexion Care Group Limited T/A New Reflexions
Registered person address	Black Birches, Hadnall, SHREWSBURY, SY4 3DH

Responsible individual	Gregory Watson
Registered manager	Claire Peate
Inspector	Julian Mason

Inspection date	23/03/2016
Previous inspection judgement	Outstanding
Enforcement action since last inspection	None
This inspection	
The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection This home was judged Outstanding at the full inspection. At this interim inspection Ofsted judge that it has Sustained effectiveness. There has been a change in young people since the last inspection. The previously placed young person successfully moved on to another home as planned. The transition was helped by the fact that the young person already knew some of her carers as they had worked with her previously. The new young person arriving into the home also benefited from staff moving with him into this home from his previous placement. Because of these arrangements, both young people experienced some continuity and consistency of care despite the fact they have moved homes. The manager and staff team worked hard to lessen the impact of these changes by helping to maintain young people's attachments with familiar staff. The staff team gave the new young person a positive welcome into the house. This encouraged him to make a relatively good start towards the agreed aims and goals of his placement. Staffing ratios increased at the time of the young person's admission due to his assessed needs. The larger team now has a mix of more experienced and newer staff but they are working well together to provide familiar care and support routines that match individual needs. The young person is positive about his experiences of being looked after and the relationships he has with his carers. Although still sometimes reluctant to take advice and guidance from the team he knows that they want him to do well in all areas of his life. Because of the strong and effective leadership, the young person is forming constructive attachments and relationships with the whole team. He feels safe in the home and with everyone who looks after him. The young person is making progress in compassion to his previous circumstances. For example, he has not reoffended since arriving at the home; anti-social behaviours have reduced and engagement and attendance in education has improved. This progress is underpinned by a residential culture and ethos that is aimed at helping the young person make the most of what is available and on offer to him. The young person does not go missing from care or have unauthorised absences.	

Staff consistently promote and praise positive behaviours. The use of more formal measures of control is kept to a minimum. Staff use their training to good effect by focusing on the positives and by regularly talking to the young person about their behaviour and safety. The young person feels that the staff team are fair and likes being rewarded when he does well.

The manager maintains effective partnerships with key agencies and services who are involved in assessing and managing risks in the community. This includes working with youth justice professionals to help monitor and supervise community programmes that are aimed at prevention and rehabilitation. Because of these arrangements, the young person sustains his place in the community by complying with and engaging in his community based sentence. Working together, the manager and staff team are helping the young person stay out of trouble and away from further offending.

Information about this children's home

This privately operated children's home is registered to provide care and accommodation for one young person with emotional and/or behavioural difficulties and/or learning disabilities.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
19/10/2015	CH - Full	Outstanding
19/03/2015	CH - Interim	Sustained effectiveness
17/12/2014	CH - Full	Good
25/03/2014	CH - Interim	Good progress

What does the children's home need to do to improve?

Recommendations

To improve the quality and standards of care further the service should take account of the following recommendation(s):

None

What the inspection judgements mean

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people who it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*.

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