

## Inspection report for children's home

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| <b>Unique reference number</b> | SC391503        |
| <b>Inspection date</b>         | 17/02/2012      |
| <b>Inspector</b>               | Susan Southey   |
| <b>Type of inspection</b>      | Interim         |
| <b>Provision subtype</b>       | Children's home |

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| <b>Date of last inspection</b> | 29/11/2011 |
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## Service information

### Brief description of the service

This service is registered to provide short breaks for four young people who have a learning difficulty. A local authority owns and operates this setting.

### The inspection judgements and what they mean

|                              |                                                                                                                                                                                                                                                                      |
|------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Good progress</b>         | The children's home has demonstrated continued improvement in quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the large majority of recommendations that were raised at the previous inspection. |
| <b>Satisfactory progress</b> | The children's home has maintained quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the majority of recommendations that were raised at the previous inspection.                                  |
| <b>Inadequate progress</b>   | The children's home has failed to address one or more requirements and/or has not met the majority of recommendations and/or the quality of care and outcomes for children and young people have declined since the last full inspection.                            |

## Progress

Since their previous inspection the service is judged to be making **good** progress.

At the last full inspection in November 2011, the overall quality rating for the service was judged as outstanding with one recommendation made. The home has made good progress since the inspection and continues to make improvements that benefit young people.

The registered person closely monitors the recording of information relating to young people. Development plans are in place to make further improvements through discussions and training. Effective recording of information will help young people when they access their files now or in the future.

Equality and diversity are highly valued by the staff team. Recently the Registered Manager received an award to acknowledge the excellent work she has done in the field of equality and diversity. Staff ensure that all young people receive individualised care and persistently aspire for each young person to meet their full potential

Dedicated staff are highly active in developing innovative ways to communicate with young people who have additional needs. Staff seek imaginative solutions using a

variety of communication tools which include plans to purchase new technology packages designed for those with severe communication difficulties. This will support all young people to communicate their wishes and feelings and they will benefit from having their views heard and where possible their wishes acted upon.

Consultation with others who are important to young people is extensive. Monthly newsletters provide parents and carers with information and coffee mornings create a forum for parents to meet the staff informally in a social setting. Effective consultation and monitoring will inform managers in development decisions to ensure that this outstanding service continues to improve the outcomes for young people.

## About this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the progress made by the provider since the last full inspection, identifies any further strengths, any areas for improvement and makes judgements as outlined in the *Inspection of children's homes – framework for inspection (March 2011)*.