

SC387148

Registered provider: Fairfield Residential Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

The home provides residential care and shared care for up to five children who may have physical and/or learning disabilities. The home is run by a private company. This home offers education on-site at a registered school.

Inspection date: 14 March 2019

Judgement at last inspection: good

Date of last inspection: 9 April 2018

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection. At the interim inspection, Ofsted judges that it has sustained effectiveness.

On 15 January 2019, Ofsted undertook a monitoring visit following the sharing of information by a placing authority in relation to health and safety concerns. During the monitoring visit, it was identified that the registered manager and staff did not provide a safe or well-maintained environment for children. For example, several areas of the home showed evidence of damage and one child's bedroom was in a very poor state. A requirement was raised to improve the quality of the environment.

While there is evidence of some improvement to the maintenance and decor of the home, there is still some way to go with this. Downstairs, new flooring has been fitted throughout and the tiling in the laundry room has been fixed. However, in the children's shower room, the shower is broken and in a child's bedroom there is a strong odour emanating from the carpet. A wheelchair that is used during mealtimes is dirty and in need of a deep clean. Improvements are ongoing and there is a maintenance plan in

place. However, the requirement has not yet been fully met.

At the full inspections in May 2017 and April 2018, a recommendation was made in relation to staff signing the risk assessments. The registered manager told the inspectors that staff had signed the revised risk assessments, but she could not locate the signed risk assessments during the inspection. Therefore, a requirement is raised to address this.

Children experience care that meets their essential needs. Two children admitted to the home since the last full inspection have settled well. One child has made progress in reducing their incidents of challenging behaviour. They are also spending more time in the communal areas of the home. Children are offered play and leisure activities that afford them the opportunity to develop their skills and interests.

Since the last full inspection, there have been no incidents of children going missing from the home or complaints. There has been a reduction in the number of allegations made by one child. The home has a clear protocol agreed with the local designated officer to support effective action when an allegation is made by the child. However, an allegation made in May 2018 does not provide a clear audit trail to demonstrate that the agreed protocol was followed. This means that the registered manager cannot be assured that the allegation was false and part of the child's known behaviours.

The use of restraint is minimal and only used as a last resort. There have only been two restraints following the last full inspection. Records show that the registered manager has reviewed the records, but she has failed to identify whether the intervention was effective and any consequences of the intervention. Since the last inspection, the manager has not been involved in any physical interventions.

This inspection has identified a shortfall in some aspects of care planning for one child. An occupational therapy assessment was undertaken in January 2019 at the request of the on-site school. The occupational therapist made a number of recommendations to aid the child's sensory processing. However, the registered manager and staff have not yet implemented any of these recommendations. This means that there has been a delay in the child receiving care and support tailored to their individual needs.

The registered manager has taken action to address the two requirements made at the last full inspection. The statement of purpose has been updated to accurately reflect the service provided. Key documents such as local authority care plans are now in place. It is evident that the registered manager has prioritised improving the environment of the home.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
09/04/2018	Full	Good
16/05/2017	Full	Good
25/01/2017	Interim	Sustained effectiveness
24/05/2016	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that the premises used for the purposes of the home are designed, furnished and maintained so as to protect each child from avoidable hazards to the child's health. (Regulation 12 (1)(2)(d))	30/04/2019
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child. (Regulation 12 (1)(2)(a)(i)) Specifically, that the manager ensures that all staff have read and understand the risk assessments.	30/04/2019
The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the	30/04/2019

home. In particular, the standard in paragraph (1) requires the registered person to ensure— that each child’s relevant plans are followed. (Regulation 14 (1)(a)(b)(2)(c))	
The registered person must ensure that— within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— the name of the child; details of the child’s behaviour leading to the use of the measure; the date, time and location of the use of the measure; a description of the measure and its duration; details of any methods used or steps taken to avoid the need to use the measure; the name of the person who used the measure (“the user”), and of any other person present when the measure was used; the effectiveness and any consequences of the use of the measure; and a description of any injury to the child or any other person, and any medical treatment administered, as a result of the measure. (Regulation 35 (3)(a)(i)(ii)(iii)(iv)(v)(vi)(vii)(viii))	30/04/2019

Recommendations

- Children must be listened to and enabled to report any allegations at the earliest opportunity. Staff should report any allegation of abuse immediately to a senior manager within the home. Any allegation of harm or abuse must be addressed in line with the home’s child protection policy. (‘Guide to the children’s home regulations including the quality standards’, page 44, paragraph 9.17)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children’s home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: SC387148

Provision sub-type: Children's home

Registered provider: Fairfield Residential Limited

Responsible individual: Kendall Cope

Registered manager: Debra McGarrigan

Inspectors

Michelle Bacon, social care inspector

Louise Redfern, social care compliance inspector

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