

Children's homes - interim inspection

Inspection date	02/02/2016
Unique reference number	SC387148
Type of inspection	Interim
Provision subtype	Children's home
Registered person	Fairfield Residential Ltd
Registered person address	Fairfield House, 59 Warburton Lane, Manchester, Lancashire, M31 4NL

Responsible individual	Kendall Cope
Registered manager	Debra McGarrigan
Inspector	Louise Redfern

Inspection date	02/02/2016
Previous inspection judgement	Requires improvement
Enforcement action since last inspection	None
This inspection	
The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection This home was judged Requires improvement at the full inspection. At this interim inspection Ofsted judge that it has sustained effectiveness. Since the last inspection the organisation has successfully appointed a new manager. The new manager is suitably experienced and has completed the registration process. She has detailed knowledge of the organisation and young people, given she has moved internally within the organisation. She holds the appropriate qualification and since being in post has brought stability and consistency within the staff team. Since being in post the manager has made progress in addressing the majority of shortfalls identified at the last inspection. She now ensures a record of the admission and discharge of young people in the home. This is completed in conjunction with informing the local authority when young people come to live in the locality and/ or move out of the authority. As a result, local authorities are aware of young people in the area who may need to access services. The manager has also updated the Statement of Purpose and provided a copy to HMCI. The staff team have completed a number of training days since the last inspection, to ensure staff have the necessary skills to effectively manage and safely support young people. The whole staff team have attended challenging behaviour and restraint training. This means they are now effectively prepared to manage incidents of challenging behaviour and physical intervention. The manager has introduced regular monitoring of the home, as part of this process she reviews a number of day to day records. Consequently record keeping has improved at the home, this is because the manager is proactive in supporting and challenging staff in their day to day practice. However, despite noticeable improvements the managers monitoring lacks evaluation and does not include evidence of consultation with young people, parents and professionals. This continues to be a missed opportunity to drive forward the quality of care in the home. The requirement is re-stated. An independent visitor continues to visit the home on a monthly basis, these reports are evaluative and support the manager to target specific areas in order to	

secure improvement in the quality of care provided. However, HMCI has not received a copy of these reports. The manager addressed this at inspection.

There has been some change to group of young people since the last inspection, new admissions have settled well into the home and say: 'I like it here, I like my keyworker and I get to do lots of nice things.' Staff are very positive about caring for the young people and remain committed to promoting positive experiences for all young people.

Staff say they are well supported by the new manager. As a result of the change in the management team individual staff members now receive regular supervision and have an appraisal in place. These supervision sessions provide an arena for reflection and support for individual staff members. Records of supervisions are effectively maintained by the manager. One staff member commented: 'the new manager is very approachable, my supervisions always take place now.'

No action has been taken in relation to consulting with agencies with regards the locality risk assessment. However given the high numbers of staff working with young people and the security of the building this has not impacted on the welfare of young people. However this requirement is re-stated.

The manager effectively responds to and investigates any serious incident to ensure appropriate action is taken. Significant events relating to the welfare and protection of young people are reported to the appropriate authorities. This ensures that all professionals are informed and action is agreed to safeguard and protect young people. However, on one occasion the manager failed to notify HMCI of a significant event. Although as she had had taken action to inform other key agencies there was no impact of the safety and welfare of young people.

Since the manager has been in post, there has been a number of noted improvements to the home, a view also shared by parents spoken with during inspection. Sensory equipment has been purchased and installed, providing a relaxing space for individual young people to enjoy. Young people are continuing to make individual progress. They are building individual independence skills, as a result they are able to make positive choices and enjoy new experiences which have included day trips to Blackpool with staff and peers.

As a result of this inspection two requirements have been re-stated with two further requirements raised. Currently the shortfalls have not significantly impacted on the welfare and safety of young people.

Information about this children's home

This home provides residential care, shared care and respite care for up to five young people with learning disabilities and/ or physical disabilities. The home is run by a private company.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
10/06/2015	CH - Full	Requires improvement
04/03/2015	CH - Interim	sustained effectiveness
14/01/2015	CH - Full	Good
14/02/2014	CH - Interim	Good Progress

What does the children's home need to do to improve?

Statutory Requirements

This section sets out the actions which must be taken so that the registered person/s meets the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*. The registered person(s) must comply with the given timescales.

Requirement	Due date
The registered person must notify HMCI without delay if there is an allegation of abuse against the person working there. (Regulation 40 (3) (C))	12/02/2016
The Registered person must ensure that an independent person visits the children's home at least monthly and a copy of the report is provided to HMCI. (Regulation 44 (1)((7)(a))	19/02/2016
Ensure the registered person establishes and maintains a system for reviewing and evaluating the quality of care provided for children which ascertains and considers the opinions of children, their parents, placing authorities and staff. (Regulation 45 (2)(b)(c)(5))	31/03/2016
Ensure that when conducting a review of the appropriateness and suitability of the premises the registered person must consult and take into account the views of each relevant person. (Regulation 46(2))	31/03/2016

What the inspection judgements mean

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people who it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*.

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