

SC386837

New Horizons (Stockport) Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This privately owned children's home is registered to provide care for up to two children who may have social and emotional difficulties and/or learning disabilities.

The manager registered with Ofsted in 2008.

Inspection date: 25 April 2023

This monitoring visit

Ofsted carried out an unannounced visit to monitor compliance notices that were served under regulation 12, the protection of children standard, and regulation 13, the leadership and management standard, following the full inspection on 14 March 2023.

Following that full inspection, Ofsted served a restriction of accommodation notice until 8 June 2023. The provider has complied with the restriction of accommodation notice and no children have moved into the home since the last inspection.

At the time of this monitoring visit, there were no children living at the home and the staff team has been redeployed to other homes.

Leaders and managers have not taken sufficient action to address all of the shortfalls identified at the last inspection.

Children's plans and risk management plans were not reviewed to ensure that staff were familiar with children's emerging and specific risks. In addition, children's records are not an accurate reflection for the child should they wish to review their records in the future.

The current arrangements for the management of the home are ineffective. The deputy manager has not received adequate support or management training to help them manage the home effectively.

Staff did not receive training to help them meet the specific needs of the child who was living in the home at the time of the inspection. On a positive note, one staff member had undertaken training on the impact of adverse childhood experiences and trauma and a number of staff received training on professional boundaries to ensure that they work in a professional and responsible manner.

There are limited opportunities provided for staff to reflect on their performance through the use of regular team meetings and practice-related supervision.

Following this monitoring visit, a case review was held on 26 April 2023, where it was agreed that the compliance notices were not met. The restriction of accommodation notice remains in place and will be reviewed prior to the notice end date.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
14/03/2023	Full	Inadequate
13/01/2022	Full	Good
10/03/2020	Full	Good
15/08/2018	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, the Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; help each child to understand how to keep safe; have the skills to identify and act upon signs that a child is at risk of harm; manage relationships between children to prevent them from harming each other; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; that the premises used for the purposes of the home are designed, furnished and maintained so as to protect each child from avoidable hazards to the child's health. (Regulation 12 (1) (2)(a)(i)(ii)(iii)(iv)(v)(d)) This requirement was not met and is restated.	22 May 2023
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and	22 May 2023

promotes their welfare.

In particular, the standard in paragraph (1) requires the registered person to—

lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose;

ensure that staff work as a team where appropriate;

ensure that staff have the experience, qualifications and skills to meet the needs of each child;

understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home;

demonstrate that practice in the home is informed and improved by taking into account and acting on—

feedback on the experiences of children, including complaints received; and

use monitoring and review systems to make continuous improvements in the quality of care provided in the home.
(Regulation 13 (1)(a)(b) (2)(a)(b)(c)(h))

This requirement was not met and is restated.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC386837

Provision sub-type: Children's home

Registered provider: New Horizons (Stockport) Limited

Registered provider address: 154-156 Buxton Road High Lane, Stockport,
Cheshire SK6 8EA

Responsible individual: Bharati Parikh

Registered manager: Amie Evans

Inspector

Anthony Kyem, Social Care Inspector

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