

SC386505

Keys Education Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and managed by a private company. The home provides care and support for up to three young people who can no longer live at home.

The manager was registered with Ofsted in September 2014.

Inspection date: 16 February 2021

This monitoring visit

This monitoring visit was undertaken on 16 February 2021. The purpose of the visit was to assess whether staffing levels are adequate, young people's views, wishes and feelings are considered and safeguarding procedures are robust. The monitoring visit involved both on-site and off-site inspection activity due to COVID-19 (coronavirus) restrictions.

The manager's internal monitoring report indicated that there had been a substantial reliance on agency staff in November 2020 and December 2020. However, this was additional staffing to support a young person in crisis.

A young person said that he was unhappy that he had not been consulted about a young person who had moved into the home last year. Impact risk assessments show that the young people are consulted in young people's meetings and individually. The young person said, 'We are consulted, but I was frustrated with their behaviour, but staff did their best. We have two new young people now and everything is good.' However, the manager does not seek the opinions of each young person's local authority when considering a new placement. This does not ensure that the manager works closely with the local authorities.

Staff work closely with a range of safeguarding professionals to ensure that the young people are safe. Extra safeguarding measures are put in place, such as additional staffing to meet the needs of all the young people. Investigations,

strategy meetings and disruption meetings are arranged quickly. Good records are kept, showing the action taken, the involvement of all agencies and the outcome. This ensures that all procedures are strictly followed. All staff are trained in safeguarding procedures. This helps to ensure that young people are safeguarded.

Staff demonstrate a good understanding of their role in safeguarding children. Young people stated that they feel safe living in the home. Staff have a good understanding of risk and behaviour management. However, some records, such as the physical intervention records, require to be completed in a timely manner.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
11/03/2020	Full	Good
30/01/2019	Full	Good
12/07/2017	Full	Good
13/03/2017	Interim	Declined in effectiveness

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
In meeting the quality standards, the registered person must, and must ensure that staff— seek to involve each child's placing authority effectively in the child's care, in accordance with the child's relevant plans. (Regulation 5 (a))	31 March 2021

Recommendations

- The registered person should ensure that all children's case records are kept up to date. ('Guide to the children's homes regulations including the quality standards', page 62, paragraph 10.3)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC386505

Provision sub-type: Children's home

Registered provider: Keys Education Limited

Registered provider address: 2nd Floor, Maybrook House, Queensway,
Halesowen, Worcestershire B63 4AH

Responsible individual: David Carser

Registered manager: Michael Merrison

Inspector

Pam Nuckley, Social Care Regulatory Inspector

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