

SC386430

Plus One (South West) Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is operated by a private company based in the south-west of England. The home can accommodate a maximum of two children who may need support with their emotions and/or behaviour.

The manager has been in post and registered with Ofsted since 2013.

Inspection date: 18 February 2021

This monitoring visit

This visit was completed because Ofsted has not visited the home since May 2019. In recent months, the registered manager informed Ofsted that the landlord has issued notice on the property. This visit was to establish how the leadership team is managing this situation. At the time of this visit, there was one young person living in the home.

In response to the current COVID-19 (coronavirus) lockdown restrictions, the visit was conducted remotely. Interviews with staff, managers and young people took place through video links. A review of the records took place remotely.

The responsible individual and registered manager are managing the transition to another property well. A new house has been identified and the purchase is progressing. Meanwhile, ongoing communication with the current landlord has created security for the young person who lives at the home and the staff group.

The registered manager has ensured that the young person and placing authority are fully aware of the need to move and she has included them in the process. This includes managing a move to a new school at a time that suits the young person and causes least disruption.

A young person who had been resident for many years has recently been supported to return to his family. The transition was particularly successful, and the staff team prepared him well, celebrated the time he had spent with them and created a video montage for him to take away with him.

The manager has navigated a recent admission effectively. This included a thorough analysis of potential for exploitation of the young person moving in and others in the local and placing authorities. Detailed risk assessments give both practical guidance and identify safety networks involving two police forces, local officers and other agencies.

Supervision, recruitment, team meetings and training have been maintained at expected levels throughout lockdowns, allowing for some small delay in face-to-face first-aid training that has had no direct impact on children.

The business continuity plan is particularly well thought out and includes contingencies for COVID-19 and Britain leaving the European Union. The level of detail ensures that the home is fully prepared.

Staff members demonstrate caring relationships, understanding and patience. Care planning is clear. The young person feels safe and that both her education and her health are improving.

The manager has learned from some recent staffing issues that there are new challenges when staff are not all together as often. She is conscious of how to keep more engaged with staff if there are any further personnel issues.

The single requirement from the previous inspection has been met.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
13/05/2019	Full	Good
27/09/2018	Full	Good
18/12/2017	Full	Good
07/02/2017	Interim	Sustained effectiveness

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC386430

Provision sub-type: Children's home

Registered provider: Plus One (South West) Limited

Registered provider address: The Mount, 21 High Street, Wellington, Somerset TA21 8QT

Responsible individual: Lou El Gilany

Registered manager: Amy Davey

Inspector

Steve Lowe, Social Care Inspector

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