

SC381085

Stoke-on-Trent City Council

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This children's home is run by the local authority and offers care and accommodation for two young people who have experienced childhood instability leading to trauma and associated complex behaviours.

The manager started work at this home in August 2020. He has applied to register with Ofsted, and his application is currently being processed.

Inspection date: 17 November 2020

This monitoring visit

Ofsted carried out this monitoring inspection in response to receiving concerns that related to:

- A reported incident when a young person may have been at risk of harm.
- Staff oversight of, and diligence around, a young person's medical condition.

At the time of the inspection, there was one young person living in the home.

The inspector found that there are clear and detailed plans in place that provide staff with accurate, up-to-date information about how to safeguard the young person. On the occasion in question, staff had followed these plans. When staff became aware of possible risks to the young person from illegal drugs, the staff acted to ensure that the young person was not placed at any further risk.

Staff are proactive in their response when the young person is missing from home. This includes following her in the local community and on public transport and going to the addresses of known associates to ensure her safe return. These strategies are supported by a close working relationship with the police and are overseen at a senior level within the authority. This ensures that there is a balanced approach to risk management in light of the young person's age and understanding.

All staff have received training to enable them to support the young person to manage her medical condition. There are procedures in place to support the young person's administration of her medication. The young person is making positive progress in the management of her own health needs.

One requirement has been raised as a result of this monitoring inspection. The young person is currently not in any form of education or training. The manager is exploring options for the young person's future education and/or employment. However, in the meantime, staff are not proactive in ensuring that the young person's day is structured. For example, on the day of the inspection, the young person remained in bed until the afternoon. This lack of attention fails to adequately prepare the young person for the routine of school or work.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
09/04/2019	Full	Good
12/06/2018	Full	Good
15/03/2018	Interim	Sustained effectiveness
11/07/2017	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The positive relationships standard is that children are helped to develop, and to benefit from, relationships based on— mutual respect and trust; an understanding about acceptable behaviour; and positive responses to other children and adults. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— communicate to each child expectations about the child's behaviour and ensure that the child understands those expectations in accordance with the child's age and understanding. (Regulation 11 (1)(a)(b)(c)(2)(a)(v))	31/12/2020

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC381085

Provision sub-type: Children's home

Registered provider: Stoke-on-Trent City Council

Registered provider address: City of Stoke-on-Trent, Swann House, Boothens Road, Stoke-on-Trent, Staffordshire ST4 4SY

Responsible individual: Tracey Docksey

Registered manager: Post vacant

Inspector

Tracey Cogan Greig, Social Care Inspector

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