

SC379357

Registered provider: Castle Homes Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This privately run home provides care for up to four children who may have experienced trauma that has left them vulnerable.

There was one child living at the home at the time of the inspection.

The manager registered with Ofsted in June 2023.

Inspection date: 4 March 2025

This monitoring visit

The inspector was aware during this inspection that a serious incident that occurred at the setting since the last inspection is under investigation by the appropriate authorities. While Ofsted does not have the power to investigate incidents of this kind, actions taken by the setting in response to the incident were considered alongside other evidence available at the time of the inspection to inform the inspector's judgement.

Leaders and managers have worked with placing authorities following a serious incident at the home. They are working together to try to minimise and manage the impact of this incident on the child living at the home.

Leaders and managers have provided staff with access to support following the serious incident. Leaders and managers are ensuring that sufficient staff are on shift to enable staff to take breaks when needed. Staff spoken to said that they felt supported by leaders and managers.

Leaders and managers have ensured that some work has taken place to support children when they have struggled with sleep. This has included purchasing new bedding, moving bedrooms, essential oil diffusers and a weighted blanket.

When staff meetings take place, a member of staff from another home provides cover. This is designed to ensure that as many of the home's staff can attend the meeting. However, the process for the handover of information to the staff member covering is not sufficiently clear and no record was made. Consequently, some elements of the internal plan for a child were not followed.

The requirement and recommendation raised at the full inspection in January 2025 were not reviewed at this monitoring visit and are therefore restated.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
14/01/2025	Full	Good
12/03/2024	Full	Good
17/11/2022	Full	Good
15/11/2021	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety. The requirements are that— the individual has the appropriate experience, qualification and skills for the work that the individual is to perform. For the purposes of paragraph (3)(b), an individual who works in the home in a care role has the appropriate qualification if, by the relevant date, the individual has attained— the Level 3 Diploma for Residential Childcare (England) ("the Level 3 Diploma"); or a qualification which the registered person considers to be equivalent to the Level 3 Diploma. The relevant date is— in the case of an individual who starts working in a care role in a home after 1st April 2014, the date which falls 2 years after the date on which the individual started working in a care role in a home; or in the case of an individual who was working in a care role in a home on 1st April 2014, 1st April 2016. (Regulation 32 (1) (3)(b) (4)(a)(b) (5)(a)(b)) This requirement has been restated.	28 March 2025

Recommendations

- The registered person should ensure that all staff have their performance and fitness to carry out their role formally appraised at least once annually. This appraisal should take into account, when reasonable and practical, the views of other professionals who have worked with the staff member over the year and children in the home's care. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.5)
- The responsible person should ensure that staff seek to meet the child's basic needs in the way that a good parent would. Doing so is an important aspect of demonstrating that the staff care for the child and value them as an individual. In particular, ensure that handovers provide staff with information consistent with children's plans and checks on children are carried out in line with what a good parent would do. ('Guide to the Children's Homes Regulations, including the quality standards', page 15, paragraph 3.7)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC379357

Provision sub-type: Children's home

Registered provider: Castle Homes Care Limited

Registered provider address: 2 Barton Close, Grove Park, Enderby, Leicester
LE19 1SJ

Responsible individual: Michelle Batchelor

Registered manager: Roslyn Greyling

Inspector

Ashley Hinson, Social Care Inspector

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