

SC378407

Registered provider: Timeout Childrens Homes Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is owned by a private provider and can care for up to two children who may have social and emotional difficulties.

At the time of the inspection, there were two children living in the home.

The manager has been registered with Ofsted since 19 July 2023 and is also registered for another home for the same provider.

Inspection dates: 14 and 15 February 2024

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 30 November 2022

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
30/11/2022	Full	Good
05/01/2022	Full	Outstanding
28/08/2019	Full	Good
31/05/2018	Full	Outstanding

Inspection judgements

Overall experiences and progress of children and young people: good

The children living in this home make good progress. They get on well with each other and with the staff who care for them. Staff provide children with a calm and consistent approach, which helps them to feel secure.

Children engage positively in education. Staff ensure that they are attending provisions that meet their educational needs, as well as putting strategies of support in place when children struggle. This helps children to achieve educationally as well as raising their aspirations for the future.

Children enjoy activities and are encouraged to explore their own interests. One child has experienced many activities for the first time, such as going to the cinema and on holiday. Staff provide the children with an environment from which they feel safe to explore the world. This helps the children to develop their skills in preparation for becoming more independent and to have fun.

Staff prioritise children's health needs. Both children are supported to attend health appointments, and there is good communication between staff and health professionals. When there was a delay in one child accessing the service they needed, staff were proactive in finding alternative help from professionals. As a result, children are happy and healthy.

Staff support children to explore and celebrate their cultural heritage and identities. Staff independently educate themselves on the culture of the children in their care, preparing traditional meals and engaging in activities specific to that culture. This ensures that children feel positively connected to their background, and their individuality is valued.

The home is well presented and personalised to reflect children's interests. One child is growing plants in several areas of the home as an experiment. Another child has recently redecorated their bedroom to their specific taste. This helps the children to gain a sense of belonging and pride in the home.

How well children and young people are helped and protected: good

Children are safeguarded effectively. Staff work successfully with other agencies to keep children safe. Staff identify any causes of risks and communicate this with other professionals to ensure that there is a collaborative and shared approach to reducing the risks for the children.

Detailed assessments and plans provide staff with clear guidance on how to manage children's vulnerabilities and risks. As a result, the risks for children have significantly reduced since living in the home.

Managers are proactive in ensuring that staff undertake training specific to the children's needs. Staff understand the individual vulnerabilities of each child. This means that staff have the skills to identify and respond to any emerging risks.

Staff review and tailor their de-escalation strategies to the needs of each child. The use of physical restraint is minimal due to the needs of one of the children. However, when incidents do occur, records lack detail and evaluation of effectiveness of the measure used.

The effectiveness of leaders and managers: good

The registered manager is experienced and child-focused. She knows the children well and the children like and trust her. There are strong lines of communication in the home to support the children's progress.

There is a strong culture of supporting staff development in the home. The strengths of staff are championed by managers, as well as establishing areas of development. Experienced staff members coach newer staff, and a capable senior oversees the home when the registered manager is not there. This enables the children to live in a home that is stable and consistent.

Managers focus on improving the quality of the service. They complete regular supervision sessions and team meetings that provide staff with opportunities to reflect on their practice. Staff also undertake individual practice development sessions to enhance specific areas of their knowledge. This ensures that the team is continuously developing new skills to support the children.

The registered manager has effective oversight of the service. She is aware of the home's strengths and areas for development. She provides sufficient scrutiny to the team and ensures that children receive high-quality care.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person must comply within the given timescales.

Requirement	Due date
The registered person must ensure that— within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— the date, time and location of the use of the measure; a description of the measure and its duration; the effectiveness and any consequences of the use of the measure. (Regulation 35 (3)(a)(iv)(vii) Specifically, the registered person must ensure that descriptions of any form of restraint or guide used by a member of staff with a child is clearly recorded and evaluated as to its effectiveness.	15 March 2024

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: SC378407

Provision sub-type: Children's home

Registered provider: Timeout Childrens Homes Ltd

Registered provider address: Unit 2, Ripponden Mill, Mill Fold, Ripponden,
Sowerby Bridge, West Yorkshire HX6 4DH

Responsible individual: Dominic Macauley

Registered manager: Kayleigh Jerome

Inspector

Sarah Gilbert, Social Care Inspector

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