

SC378187

Registered provider: Platinum Services for Children (Residential Care) Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is run by a small independent organisation and has been registered since 2008. The home provides care for up to two children who need support with their emotional and behavioural needs.

The manager has been registered with Ofsted since February 2019 and manages both this home and a sister home within the organisation.

Inspection date: 31 May 2022

This monitoring visit

On 30 November and 1 December 2021, Ofsted carried out a full inspection. The home was judged to be inadequate and two compliance notices were issued, under regulation 12 (the protection of children standard) and regulation 13 (the leadership and management standard).

On 17 January 2022, Ofsted undertook a monitoring visit to the home. The purpose of this visit was to review the provider's progress in meeting the compliance notices. The inspector found that the provider had not met the steps set out in the compliance notices. Ofsted reissued the compliance notices under regulations 12 and 13.

On 21 and 22 March 2022, Ofsted undertook another full inspection. The home was judged to be inadequate for a second time. The inspector found that the provider had not met the steps set out in the compliance notices issued following the monitoring visit on 17 January 2022. Ofsted reissued the compliance notices under regulations 12 and 13. An additional compliance notice was issued under regulation 29 (continuing professional development: registered person and responsible individual).

On 8 April 2022, Ofsted undertook a monitoring visit. The purpose of this visit was to review the provider's progress in meeting the compliance notices. The inspector found that the provider had not met the steps set out in the compliance notices and reissued the compliance notices under regulations 12 and 13 for the fourth time.

On 4 May 2022, Ofsted undertook a further monitoring visit. The purpose of this visit was to review the provider's progress in meeting the compliance notices. The inspector found that the provider had not met the steps set out in the compliance notices and reissued the compliance notices under regulations 12 and 13 for the fifth time. The compliance notice for regulation 29 was also not met. All three were reissued.

On 31 May 2022, Ofsted undertook another monitoring visit to review the provider's progress in meeting the compliance notices. The inspector found that the provider had not met the steps set out in the compliance notices.

The registered manager has been away from their post since 9 May 2022. A supporting manager has been in place and is in current day-to-day charge of the home. One child has moved on from the home. At the time of inspection, one child lived at the home.

Leaders and managers fail to make sufficient improvements to ensure that the child is protected from harm. Concerns highlighted at the previous visit remain. For example, staff still do not have suitable guidance about how to keep children safe when there are known risks posed to them online. Risk management plans do not contain important information about what social media accounts and aliases are used by the child and a known adult who has caused harm. This puts the child at significant risk of harm.

There are failings in staff supervision. Managers fail to ensure that all staff receive supervision in line with the organisation's supervision policy. For example, one member of staff has not received supervision since February 2022, despite an organisation expectation to be supervised every six to seven weeks.

The supporting manager does not have access to staff supervision information and dates while the registered manager is away from the home due to illness and was unaware of this shortfall. This lack of oversight leaves managers unable to demonstrate how they have supported staff to reflect on and improve their practice to ensure that children receive safe care.

The inspector found that not all staff are first-aid trained. Despite one staff member lone working with a child, managers were unable to evidence that they had completed first-aid training. This means that the child may not receive a effective response in the event of an accident or injury. Senior leaders have attended further training to provide them with additional skills and knowledge to assist with their roles.

The responsible individual has submitted an application to cancel the registration of the children's home, which has been accepted. Because of this, no further requirements or enforcement actions have been raised.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
21/03/2022	Full	Inadequate
30/11/2021	Full	Inadequate
26/11/2019	Full	Good
02/10/2018	Full	Good

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC378187

Provision sub-type: Children's home

Registered provider: Platinum Services for Children (Residential Care) Ltd

Registered provider address: Union House, 111 New Union Street, Coventry,
West Midlands CV1 2NT

Responsible individual: Leonard Pattinson

Registered manager: Neil Jackson

Inspector

Kev Brammer, Social Care Inspector

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