

Inspection report for children's home

Unique reference number	SC376719
Inspection date	26/03/2014
Inspector	Carole Moore
Type of inspection	Interim
Provision subtype	Children's home

Date of last inspection	19/12/2013
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Service information

Brief description of the service

This home is one of several homes in the area, operated by a private company. It provides care and accommodation for up to two young people with emotional and behavioural difficulties. The company has its own school for children not attending mainstream education provision, and can also offer weekly therapy.

The inspection judgements and what they mean

Good progress	The children's home has demonstrated continued improvement in quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the large majority of recommendations that were raised at the previous inspection.
Satisfactory progress	The children's home has maintained quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the majority of recommendations that were raised at the previous inspection.
Inadequate progress	The children's home has failed to address one or more requirements and/or has not met the majority of recommendations and/or the quality of care and outcomes for children and young people have declined since the last full inspection.

Progress

Since their previous inspection the service is judged to be making **good progress**.

The full inspection of this home took place in December 2013 when the overall effectiveness was judged as being good. In the interim period the home is judged as making good progress. It has demonstrated the capacity to improve by having addressed the three recommendations imposed at that time.

The Registered Manager has ensured that the written development plan is now a working document which the staff team have contributed to and dates are now clearly evidenced in the plan when aims have been met.

Consultation now takes place formally for parents, professionals and young people.

The registered Manager has invited the local police to the home to discuss the joint Missing from Home Protocol should any of the young people go missing.

The home continues to make good progress. It demonstrates continued improvement in the outcomes for young people living in the home and in their

quality of care. Young people are making positive progress in many aspects of their lives in line with their individual placement plan and their views, wishes and feelings. Staff actively promote and support education and as a result young people are progressing well in school.

There has recently been a short period of unsettledness. Staff have had to use physical intervention more than has been usual but have been managing incidents well. The staff team have been well supported with debriefing sessions after each incident and bespoke training being put in place as well as consultation with the in house psychologist on how and when to intervene. Staff have found these sessions valuable.

Young people are generally happy in the home. They feel safe and are relaxed and comfortable with staff. Staff actively consult with young people to ensure their wishes and feeling are considered in their daily care. Young people are routinely involved in choosing menus and activities. Staff support young people to have contact with their families and develop friendships outside of the home. As a result, young people are increasing in self-confidence and self-worth.

The manager continues to closely monitor the home's overall operation and the outcomes being achieved for each young person. Well-established quality assurance systems remain in place, which includes a mix of regular internal and external monitoring activities. Monitoring reports cover key areas of the home's operation, highlighting progress, achievements and areas for development or improvement.

About this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the progress made by the provider since the last full inspection, identifies any further strengths, any areas for improvement and makes judgements as outlined in the *Inspection of children's homes – framework for inspection*.