

Children's homes – Interim inspection

Inspection date	01/02/2017
Unique reference number	SC376719
Type of inspection	Interim
Provision subtype	Children's home
Registered provider	Reflexion Care Group Limited
Registered provider address	Reflexion Care Group Ltd, Black Birches, Hadnall, Shrewsbury, SY4 3DH

Responsible individual	Gregory Watson
Registered manager	Claire Peate
Inspector	Paul Robinson

Inspection date	01/02/2017
Previous inspection judgement	Outstanding
Enforcement action since last inspection	None
This inspection	
The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection This home was judged outstanding at the full inspection. At this interim inspection Ofsted judges that it has sustained effectiveness. The child-centred registered manager continues to ensure that young people consistently receive good-quality care that is tailored to their individual needs. As a result, young people continue to make steady but impressive progress in comparison with their starting points. For example, one young person continues to progress well at college and also has a part-time job. This is a fantastic achievement for this young person. There have not been any new admissions or discharges since the last full inspection. Despite this, the home has experienced an unsettled period. Specifically, one young person's has displayed an increase in risk-taking behaviours, which have included missing-from-home incidents and challenging behaviour. The registered manager has utilised all available resources to respond to this situation. This has included increasing staffing levels and identifying new incentives for the young person. Staff have worked tirelessly to re-engage the young person. Their hard work is showing signs of success, as there has been a four-week period without any significant incidents. The registered manager continues to be effective in using monitoring systems to review the quality of care that young people receive. The registered manager is innovative in her approach. This includes constantly looking at ways to improve practice and to ensure that the care offered to young people is tailored to their individual needs. For example, the manager has created individual behaviour reward charts to reflect the needs of each young person. Partnership working continues to be a core strength of the staff team. This includes well-established links with the police and placing authorities. A social worker told the inspector, 'They are excellent, obviously. Communication is good. They really do go above and beyond.'	

Information about this children's home

The home provides care and accommodation for up to two young people who have emotional and behavioural difficulties. It is operated by a private company.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
02/11/2016	Full	Outstanding
03/03/2016	Interim	Sustained effectiveness
17/11/2015	Full	Outstanding
04/03/2015	Interim	Sustained effectiveness

What the inspection judgements mean

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the 'Inspection of children's homes: framework for inspection'.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people who it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

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Piccadilly Gate
Store Street
Manchester
M1 2WD

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