

Inspection report for children's home

Unique reference number	SC373941
Inspection date	21/03/2012
Inspector	Linda Bond
Type of inspection	Interim
Provision subtype	Children's home

Date of last inspection	14/12/2011
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About this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the progress made by the provider since the last full inspection, identifies any further strengths, any areas for improvement and makes judgements as outlined in the *Inspection of children's homes – framework for inspection (March 2011)*.

The inspection judgements and what they mean

Good progress	The children's home has demonstrated continued improvement in quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the large majority of recommendations that were raised at the previous inspection.
Satisfactory progress	The children's home has maintained quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the majority of recommendations that were raised at the previous inspection.
Inadequate progress	The children's home has failed to address one or more requirements and/or has not met the majority of recommendations and/or the quality of care and outcomes for children and young people have declined since the last full inspection.

Service information

Brief description of the service

This home is run by the local authority. It is registered to provide care and accommodation for up to four young people, who have suffered disruption in their lives and display difficult behaviour as a result.

Progress

Since their previous inspection the service is judged to be making **good** progress.

At the last inspection the home was judged as outstanding. No recommendations or requirements were made. The home has continued to make excellent progress and this has impacted favourably on the young people. Outcomes are consistently improved and young people state they are 'very happy' to live at the home. This children's home demonstrates continued improvement in the quality of care provided with a clear and focused commitment to service development. A particular strength of the home is the strong management structure and the commitment of the staff team who are clearly very passionate about promoting good outcomes for young people.

Young people continue to receive well planned care provided by a committed and competent staff team. Staff provide clear boundaries within a caring environment. Young people have a positive view of the care that they receive and say that their relationships with staff are good. Young people confirm that they 'feel safe' and that they feel they would be able to talk to staff if they were worried or anxious. The culture and practice within the home promotes individual identity, difference and equality. As a result, young people receive excellent quality of care and support which is based on their individual identified needs.

Since the last inspection a good deal of work has been done to evaluate the current level of service, to progress the present service development plans and also to plan ahead for future areas of development for the coming year. Young people are included in areas of development that directly impact favourably on their outcomes. For example, developing a children's guide that is both informative and current and incorporates a web page that informs young people of the care and support they will receive.

Effective monitoring systems review the quality of care that children receive and identify areas where outcomes for young people may be improved. Extremely detailed reports of monitoring visits are produced which demonstrate an excellent level of consultation with staff and young people takes place on a regular basis.