

Children's homes – Interim inspection

Inspection date	14/03/2017
Unique reference number	SC372652
Type of inspection	Interim
Provision subtype	Children's home
Registered provider	Bryn Melyn Care
Registered provider address	Edward James House, Hadley, Telford TF1 6QJ

Responsible individual	Stephen Travis
Registered manager	Janet Classon
Inspector	Paul Robinson

Inspection date	14/03/2017
Previous inspection judgement	Good
Enforcement action since last inspection	None
This inspection	
The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection This home was judged good at the full inspection. At this interim inspection, Ofsted judges that it has sustained effectiveness. The young person continues to make steady progress due to the support, encouragement and guidance that he receives from dedicated members of staff. As a result, the young person has grown in confidence and self-esteem. This support means that he is now willing to take part in activities that previously he would have been anxious and reluctant to engage in. This support means that the young person has joined a gym and is regularly playing football. Support and encouragement from all members of staff have enabled the young person to maintain his engagement with education, even when there have been distractions that have tested his motivation. Staff have established strong links with both the clinical therapy team and the child and adolescent mental health services (CAMHS), with regular communication enabling information and advice to be shared. Staff have been proactive in monitoring the impact of recently prescribed medication for the young person and identifying when he struggles to regulate his emotions. As a result, staff have a good understanding of how to meet the emotional health needs of the young person. There have been some safeguarding concerns. These include missing-from-care incidents and the inappropriate use of a mobile phone. A social worker told the inspector, in relation to the missing-from-care incidents, 'Staff were really proactive. They searched for him daily, communicated well and did everything they could to get him back. When he did come back, staff welcomed him, reassured him and got him back on track.' Staff have taken the necessary steps to respond to these safeguarding incidents in order to reduce the potential for further risk-taking behaviours. Despite this, some risk management plans do not fully reflect the actions that staff are taking to keep the young person safe and instead staff sometimes rely on their shared working knowledge of the young person. Staff recognise the importance of providing the young person with lots of positive attention and encouragement. There are some good examples of this, such as the use of a memory book to celebrate significant events in the young person's life. However, in other instances staff are less successful at capturing the young	

person's success, with staff not always tracking how they have praised and rewarded the young person's achievements.

All requirements raised at the full inspection have been addressed.

Information about this children's home

This children's home is registered to provide care and accommodation for one young person who has emotional and behavioural difficulties. The home is operated by a private company.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
22/09/2016	Full	Good
22/02/2016	Interim	Sustained effectiveness
21/07/2015	Full	Outstanding
20/01/2015	Interim	Sustained effectiveness

What does the children's home need to do to improve?

Recommendations

To improve the quality and standards of care further, the service should take account of the following recommendations:

- Ensure that staff continually and actively assess the risk to each child and the arrangements in place to protect them. ('Guide to the children's homes regulations including the quality standards', page 42, paragraph 9.5)
- Ensure that staff understand the system for rewarding and celebrating positive behaviour and recognising where children have managed situations well. ('Guide to the children's homes regulations including the quality standards', page 46, paragraph 9.39)

What the inspection judgements mean

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the 'Inspection of children's homes: framework for inspection'.

Information about this inspection

Inspectors looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference that adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition, the inspectors tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

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Piccadilly Gate
Store Street
Manchester
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