

# SC372630

**Bryn Melyn Care Limited**

Monitoring visit

Inspected under the social care common inspection framework

## **Information about this children's home**

The service is owned by a private company. The home is registered to accommodate four children. Children come to live at the home because of family or placement breakdowns. Some children have difficulties that make their situation very challenging, or they choose not to live in a family setting at this time. Some children have experienced abuse.

The home consists of two two-bedded houses. Both houses are detached and share the same garden. They have independent access, in a very quiet residential area.

The registered manager has been in post since July 2018 and was registered with Ofsted in December 2018. She is currently working to complete the level 5 diploma in leadership for health and social care and children and young people's services (residential management pathway).

**Inspection date:** 31 January 2019

## **This monitoring visit**

This visit was in response to an anonymous complaint received by Ofsted.

The visit found that young people remain happy and settled at the home and that they have not made any recent complaints about the care that they receive. One young person, who had just moved from the home, had sent staff a thank you card saying that it had been amazing staying there.

Feedback from the designated officer in the local authority and other professionals was positive regarding the experiences of young people and the openness and commitment of the staff and registered manager.

Written records were scrutinised. They were clear and detailed. Records also indicated good relationships between staff and young people.

The registered manager and the responsible individual took the complaint seriously and were proactive in undertaking their own investigation. They have identified several actions to monitor and improve practice further.

Staff will continue to meet monthly with the in-house clinical psychologist who provides support and guidance on how to meet the individual needs of the highly complex young people, and how to talk to young people who are distressed. The registered manager continues to regularly review and update risk assessments. Young people can speak to the responsible individual at any time and have an independent advocate.

## Recent inspection history

| Inspection date | Inspection type | Inspection judgement      |
|-----------------|-----------------|---------------------------|
| 15/01/2019      | Full            | Good                      |
| 05/12/2017      | Full            | Good                      |
| 30/03/2017      | Interim         | Declined in effectiveness |
| 26/07/2016      | Full            | Good                      |

## **Information about this inspection**

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## **Children's home details**

**Unique reference number:** SC372630

**Provision sub-type:** Children's home

**Registered provider:** Bryn Melyn Care Limited

**Registered provider address:** Edward James House, Hadley, Telford TF1 6QJ

**Responsible individual:** Wayne Price

**Registered manager:** Shanice Jackson

## **Inspector**

Louise Whittle, social care inspector

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