

SC372630

Bryn Melyn Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The service is owned by a private company. The home is registered to accommodate four children. The home consists of two two-bedded houses. Both houses are detached and share the same garden. They have independent access in a quiet residential area.

The registered manager has been in post since July 2018 and was registered with Ofsted in December 2018.

Inspection date: 23 October 2019

This monitoring visit

This monitoring inspection took place following a complaint to Ofsted. There were three young people in placement at the time of the monitoring visit.

Overall, young people continue to make good progress in the home. This is because young people receive well-planned, nurturing care from an experienced and committed staff team. Young people like living in the home and recognise the progress that they have made with the support of staff.

Some young people have had periods of unsettled behaviour since the last full inspection. This has resulted in damage to property, some of which is not repaired in a timely way. This does not maintain a homely environment for the young people.

The incidents when the registered manager is involved in a restraint are not appropriately reviewed by a senior manager who is independent of the incident. Furthermore, the registered manager does not review the behaviour management policy when restraints are not carried out in accordance with the model that the staff are expected to use.

Staff are proactive when young people go missing, and they follow the protocols to ensure that young people are located as quickly as possible. However, the placing

authorities do not always provide interviews for young people on their return. The registered manager does not challenge this effectively to ensure that young people have the opportunity to discuss 'missing' episodes with someone independent. Consequently, opportunities to explore why young people go missing may be missed.

Two requirements and a recommendation have been made to address the shortfalls identified during the monitoring visit. The provider is committed to addressing these shortfalls to ensure continuous improvement in the quality of care provided to the young people living in the home.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
12/06/2019	Full	Good
15/01/2019	Full	Good
05/12/2017	Full	Good
30/03/2017	Interim	Declined in effectiveness

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The quality and purpose of care standard is that children receive care from staff who understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to ensure that the premises used for the purposes of the home are designed and furnished so as to meet the needs of each child; and enable each child to participate in the daily life of the home. (Regulation 6(1)(a)(b), (2)(c)(i)(ii))	04/12/2019
The registered person must prepare and implement a policy ("the behaviour management policy") which sets out how appropriate behaviour is to be promoted in the children's home; and the measures of control, discipline and restraint which may be used in relation to children in the home. The registered person must keep the behaviour management policy under review and, where appropriate, revise it. (Regulation 35(1)(a)(b), (2))	04/12/2019

Recommendations

- When a child returns from the home after being missing from care or away from the home without permission, the responsible local authority must provide an opportunity for the child to have an independent return home interview. ('Guide to the children's homes regulations including the quality standards', page 45, paragraph 9.30)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC372630

Provision sub-type: Children's home

Registered provider: Bryn Melyn Care Limited

Registered provider address: Edward James House, Hadley, Telford TF1 6QJ

Responsible individual: Wayne Price

Registered manager: Shanice Jackson

Inspector

Sarah Billett, social care inspector

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