

Inspection report for children's home

Unique reference number	SC372619
Inspection date	19/02/2013
Inspector	Trevor Hall
Type of inspection	Interim
Provision subtype	Children's home

Date of last inspection	02/08/2012
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Service information

Brief description of the service

This is a small private children's home catering for one young person who may have emotional and/or behavioural difficulties.

The inspection judgements and what they mean

Good progress	The children's home has demonstrated continued improvement in quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the large majority of recommendations that were raised at the previous inspection.
Satisfactory progress	The children's home has maintained quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the majority of recommendations that were raised at the previous inspection.
Inadequate progress	The children's home has failed to address one or more requirements and/or has not met the majority of recommendations and/or the quality of care and outcomes for children and young people have declined since the last full inspection.

Progress

Since their previous inspection the service is judged to be making **good progress**.

The last inspection, undertaken in August 2012 found that the overall effectiveness of the service was good. No requirements or recommendations for improvement were made at that time. This inspection finds that these standards are being maintained with clear improvements in the service overall and in the progress that children and young people are making. The home continues to provide a good quality of care. Young people continue to enjoy the benefits of significantly improving outcomes; their educational attendance remains high. Safeguarding is afforded a very high priority and young people are fully involved in their care planning arrangements.

Staff have a detailed knowledge of the individual young people they care for. They provide personal support that is tailored to reflect each young person's development and to meet their changing needs. Staff encourage young people to take more responsibility for themselves; appropriate to their age and level of understanding. As a result young people have a responsible attitude towards their health and understand the importance of maintaining a healthy lifestyle.

Young people generally feel safe at the home and their risk-taking behaviours have

reduced considerably. This is due to the commitment of staff in promoting young people's well-being and safety. Staff are skilled in developing open and trusting relationships with young people. This helps young people accept support and learn how to keep themselves safe.

Young people are actively supported and encouraged to use the complaints procedure when the need arises. Complaints are dealt with promptly and appropriately; and young people are informed of the outcome of the investigation. Complaints against staff are dealt with in line with the home's procedures and referred to the person in the local authority with responsibility for safeguarding, where appropriate. This ensures young people are protected from the risk of harm and concerns are dealt with in the most appropriate manner.

The home's development plan has been reviewed since the last inspection. It has been individualised to meet the aims and objectives of the home while at the same retaining the key aims of the organisation's development plan.

The home continues to be very effectively managed. The home has maintained the good quality of care it provides and has a clear and focused commitment to achieving positive outcomes for young people. The provider and manager effectively review and monitor the running of the home and take action to improve the quality of the service provided. They routinely seek the views of young people about their care. The manager has a clear and realistic understanding of the strengths of the service and the areas for further development based on clear evidence. This has helped to inform the home's development plan. Staff work closely with external professionals to ensure young people's individual needs and views are heard.

About this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the progress made by the provider since the last full inspection, identifies any further strengths, any areas for improvement and makes judgements as outlined in the *Inspection of children's homes – framework for inspection*.